## **Accountability Vision: What success looks like**

(aiming to provoke the group's thinking)

As a staff member of a ccTLD manager, our main concern is that ICANN do not very much of anything:

- To minimise risks to us and to the global DNS
- To leave us as a ccTLD free to work for our local Internet community
- To avoid ICANN consuming resources that could be better used elsewhere

Accountability is part of the broader situation of the organisation.

Change in Stewardship is most important regarding the contracting role... not the validation role. If distributed or if in-house, still vital...

## What success looks like:

- A **culture** of service to the Internet community is pervasive across ICANN's board, management and staff (show us every day)
- A structure that gives the community true stewardship or ownership of ICANN as an organisation (membership seems the most straightforward approach)
- Intelligent mechanisms that mean that **scope** of ICANN as a coordination point for Internet identifiers won't be exceeded in the short or long term (possibly part of the broader review & redress process)
- Mechanisms for review and redress that allow mistakes to be corrected across all the work areas of the organisation (recommital of decisions, blocking of actions and so on)

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