byGoogle

## Complaint

1 message

Chris LaHatte [chris.lahatte@icann.org](mailto:chris.lahatte@icann.org)
Wed, Mar 9, 2016 at 4:39 PM
To: Padmini [pdmnbaruah@gmail.com](mailto:pdmnbaruah@gmail.com)

## Hi Padmini

I have had a discussion with Khaled Fattal about this. His response was he could not recall the incident, but also that he wanted to know more about the context and also your name. I did not disclose your name, but he wanted to know the identity of his accuser and more about the context in which the comment was made, to enable him to recall the events. He did say he was willing to meet you to discuss but I said you had previously told me that you did not want to meet. I look forward to your comments.

Regards

Chris LaHatte
Ombudsman
Blog https://omblog.icann.org/
Webpage http://www.icann.org/en/help/ombudsman
For feedback on how I am doing http://www.icannombudsman.feedback/

## Confidentiality

All matters brought before the Ombudsman shall be treated as confidential. The Ombudsman shall also take all reasonable steps necessary to preserve the privacy of, and to avoid harm to, those parties not involved in the complaint being investigated by the Ombudsman. The Ombudsman shall only make inquiries about, or advise staff or Board members of the existence and identity of, a complainant in order to further the resolution of the complaint. The Ombudsman shall take all reasonable steps necessary to ensure that if staff and Board members are made aware of the existence and identity of a complainant, they agree to maintain the confidential nature of such information, except as necessary to further the resolution of a complaint.

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