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**As part of the start of your journey as an At-Large Ambassador, you are requested to report (in your own words) on your participation experience of ATLAS III. To assist you in this, and to ensure that you are responding to the key feedback areas that ALAC is seeking, we have provided several questions for you to answer. Please read through all of these before you start formulating your responses. You are, of course, welcome to provide any additional information, feedback, or material that you believe to be complementary to these in your report.**

Please insert details of URLs to any online profiles, LinkedIn etc., (including your Profile Page at <https://community.icann.org/> which should link to your At-Large Statement of Interest (SOI) page.) Contact [staff@atlarge.icann.org](mailto:staff@atlarge.icann.org) if you need assistance with this.

* <https://community.icann.org/display/atlarge/Aisyah+Shakirah+Suhaidi+SOI>
* http://www.linkedin.com/in/aisyahshakirah/
* https://twitter.com/aisyahshakirah
* <https://facebook.com/aisy.shkrh>
* https://icannwiki.org/Aisyah\_Shakirah\_Suhaidi

You might also wish to list (with links) any relevant publications, blogs or Social Network pages you are active in or have created.

* <https://www.isoc.my>
* http://www.linkedin.com/in/aisyahshakirah/

## What did you get out of ATLAS III?

List the top 5 things, and please include any rationale or details that you find relevant.

1. Intensive leadership training through the coaching processes provided me with the confidence and encouragement to play an active role as a thought leader/At-Large Ambassador, which will absolutely help me to effectively represent the best interests of the end users within ICANN in the future.
2. Exposure to important ongoing policy discussions and new issues in ICANN, as well as how to address them from the perspective of an end user.
3. The experience and guidance on how to work together, discuss important issues and solve complex problems with communities from different cultures across the globe. (Especially through the breakout sessions)
4. The development of new skills such as listening/asserting skills, conflict management skills, presentation skills, influencing skills, critical thinking skills, and many more.
5. A deeper understanding on DNS, cybersecurity and the roles of different constituencies/organisations within ICANN (such as the GNSO, ccNSO, and GAC) through the ATLAS III prep courses and webinars.

## In what way do you believe your ATLAS III experience will help you be an effective At-Large Ambassador?

Please ensure you specifically focus on At-Large engagement in ICANN Policy development processes, as well as outreach and capacity building activities in your Region.

My ATLAS III experience has helped me to become a good At-Large Ambassador as it prepared me with the necessary knowledge needed for me to engage actively in various ICANN policy development processes. The case study on the Expedited Policy Development Process (EPDP) group positions through the concept of ‘the seven tribes’ prior to the summit has really assisted me in familiarizing with the roles of different groups/committees. As an At-Large Ambassador, I believe this is very important as it is my responsibility to understand the focus of various groups, including ALAC, so I can effectively represent the best interests of the end users from the Asia Pacific region.

The theory and practical learning sessions on ICANN’s policy development process has also encouraged me to act as a leader and engage my local community in these processes. In making the Internet more inclusive, I am inspired to translate these concepts into my local language and in simpler terms/ways so that my local community will be able to understand how the ICANN processes work, so they too will be inspired to take part in these processes.

Other than that, the networking sessions at the ATLAS III summit has allowed me to interact with various At-Large members and the

## What resources do you need for you to start or continue your journey as an At-Large Ambassador within your Region?

In responding to this, please feel free to also outline what additional tools are needed for you to be an effective At-Large Ambassador in your community.

1. **Speakers** - Although At-Large Ambassadors are expected to lead their communities, they too could still use some help from from time to time. In coordinating activities in my region, it would be really helpful to have subject-matter experts or more experienced individuals to speak at these activities. However, our ALSes may not have the funding to pay for these speakers. (*Suggestion: Having a database or system listing out individuals (along with their expertise/experiences) and who are willing to volunteer   
   from time to time might be helpful)*
2. **Funding** - As most of the initiatives carried out by ambassadors are voluntarily in nature, funding may at times be a challenge, especially in securing venues, printing materials etc. *(Suggestion: Maybe there can be a channel for ambassadors to apply for funding to support their initiatives/a budget for At-large related activities led by the ambassadors post ATLAS?).*
3. **Platform support-** Having access to platforms such as Zoom, SurveyMonkey etc will also help a lot in organising activities such as webinars etc to engage the community in my region. *(Suggestion: Perhaps ALAC can help establish a shared account for At-large Ambassadors on different platforms (such as Zoom, surveymonkey, etc) which can be used by the ambassadors to do only At-large related activities. This will help minimize costs for our activities, and increase productivity too)*

## Thinking of your activities at ATLAS III, what particular moment, activity or learning had the greatest or most significant impact on you?

Please think about this with reference to how this has, or will, influence you in your At-Large Ambassador journey, and please mention at least the following points:

* + What happened during the meeting?
  + Who was involved?
  + How did your work in ATLAS III help or affect the situation?
  + What was the level of impact on you?

I believe the activity that had the greatest or most significant impact to me is the breakout sessions. This is because it was the most challenging activity for me throughout the whole ATLAS III summit. Despite being an English speaker, I was located in group 1 which was a special group for non-native English speakers, mostly consisting of individuals from Spanish and French speaking regions. As a result, throughout almost all of the discussions that we had in our group, I had to wear headphones and follow the discussion through the voice of interpreters.

In the beginning, I found it to be very difficult to follow the discussions, especially when the topics were more complex, what more to give my opinions. However, I slowly managed to become more familiar to this as time went by. My group mates were also very patient and kind to re-explain things to me whenever I did not understand or could not follow what had been discussed due to the language barrier. While I found this experience rather inconvenient in the beginning, a huge skill I developed from this activity is how to communicate effectively in discussions involving people who are different to you. At ICANN, when it comes to developing global policies, we are bound to work together and discuss with people from other communities, and therefore knowing and learning how to communicate effectively with them is important moving forward. This experience has also inspired me to learn the various languages spoken by my group mates.

Apart from that, the people in my breakout group also came from different cultures and backgrounds. This has not only taught me to respect others for their differences, but also understand that their opinions on certain things may vary from mine because of where they are from geographically. For example, during a discussion on privacy v security, we discovered that because of our differences in backgrounds and culture, we had a lot of conflicting views and opinions. An important lesson I learnt is that when discussing global policies, our job is not to make everyone agree with us, but to consider the best interest of everyone in order to come up with good policies. In other words, I learnt that these differences should be seen as an asset in Internet policy making processes, instead of a liability.

## What do you see as your next steps in your At-Large Ambassador Journey?

Please try to include in this section any details of plans, actions or activities, listing them as short (3-9 month) term, medium (9-18 month) and longer-term schemes indicating:

If these activities:

1. Already exist or are planned and resourced for your Region;
2. Are planned or contemplated but as yet not resourced;
3. Have yet to be discussed or agreed to by your Region;
4. Yet to be fully developed what challenges or issues there may be with planning and implementation in your Region;
5. Are implemented and resourced, what the expected impact will be on your Region and the At-Large community?

In June 2020, my ALS (Internet Society Malaysia Chapter) will be hosting the ICANN68 in Kuala Lumpur. As the host, one of my responsibilities include conducting engagement activities. I decided to team up and work together with the leaders and other At-large Ambassadors of my regional At-Large organisation (APRALO) at the ATLAS III Summit to lead and come up with activities to engage the Asia Pacific community during the ICANN meeting. Since this will be the last ICANN meeting in Asia Pacific for this year and 2021, I believe it is important to use this opportunity to maximise the participation of the community within the region.

 However, on January 6, 2020 (which is after the ATLAS III Summit), I took on the position of the Community Engagement Manager for Asia Pacific at Internet Society. As a result, I will not be able to represent ISOC Malaysia Chapter which means I could not be considered as the host of ICANN 68 anymore, as I now represent Internet Society global. However, I will still support and assist the Malaysian ISOC chapter and APRALO in the planned engagement activities for ICANN68, especially as my new role puts me in charge of the Asia Pacific region.

Because of this new role, I also had to plan new strategies as to my next steps in my At-Large Ambassador Journey. Since my main responsibility as ISOC’s Community Engagement Manager for Asia Pacific requires me to communicate closely with all the chapters in my region, I am going to use this opportunity to further engage the members of all these chapters in the initiatives I plan to execute. Some of these initiatives include organising community webinars, guiding members of these chapters on how they can take part in the policy processes, as well as increasing outreach and capacity building activities. I would also make sure that these activities are inclusive in nature, so people from all genders, ages, communities (undeserved/women/indigenous) in Asia Pacific can take part in it too.

Apart from that, I believe it is also important to include more youth in these activities. Maureen, ALAC’s chair, once mentioned the idea of having an ‘At-large Youth’ programme. As a youth leader in my local community, and through the training I received during the ICANN sessions at ATLAS III, ICANN NextGen, and the Asia Pacific Internet Governance Academy, I plan to work with the youths from other Asia Pacific organisations such as DotAsia, Youth IGF and Netmission, to formulate a programme, training initiative or movement for youth interested in the Domain Name System and ICANN policymaking processes. This will motivate them to take part in ICANN policy development processes and prepare them to become future leaders not only within ICANN, but in their communities.

Last but not least, I will also increase my participation in the CPWG calls and the APRALO monthly calls.

## Is anything else you would like to include in this At-Large Ambassador ATLAS III Participation Report?

No

## If not included in previous sections of this report, please feel free to add any relevant links and/or images you wish to share below.

A group of people standing in front of a crowd posing for the camera

Description automatically generated

Caption: With other ATLAS III At-Large Ambassadors and mentors as well as ALAC leaders from all around the world.

A group of people sitting at a desk

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Caption: ATLAS III training materials for participants

A person standing in front of a store

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Caption: ATLAS III took part at the ICANN 66 Annual General Meeting in Montreal, Canada.

A group of people in a room

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Caption: ATLAS III Participants presenting their ideas to the coach