

Subject: [icann-staff] Anonymous Hotline Policy

Date: Friday, August 7, 2009 4:04:32 PM Pacific Daylight Time

From: Steve Antonoff

To: ICANN Staff

Priority: High

To All ICANN Staff:

As part of ICANN's continuing efforts for transparency and the highest levels of conduct, an independent hotline for reporting work-related concerns was established several months ago as an extension of existing policies that ICANN provides its staff members for communicating any concerns they may have. The hotline, operated by Vendor Name [REDACTED], has undergone testing and is now ready for full roll out. ICANN's policy – "Reporting of Work-Related Concerns to ICANN's Anonymous Hotline ("Anonymous Hotline Policy")" – can be found on the Staff Portal by clicking the "Policies and Procedures" link at the top of the home page and clicking the link for the policy ("Anonymous Hotline Policy") in the "ICANN AND YOU" section.

The policy provides information on the types of work-related concerns that might be reported through the hotline. Note that there are amendments to the policy for those working in our Brussels office and our Sydney office so as to ensure compliance with local laws. Access to the service is world-wide and international toll free access numbers are provided in the policy.

Please feel free to contact me should you have any questions about the policy or use of the hotline.

Best Regards,

Steve Antonoff
Director of Human Resources
Contact Information

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