### EXPRESSION OF INTEREST – ALAC Liaison to the CSC Expression of Interest "EOI" for ALAC Liaison for IANA Customer Standing Committee "CSC" Mohamed El Bashir

1. <u>Name</u> Mohamed El Bashir

2. <u>Affiliation</u> Vice Chair, AfRALO Founder, Sudan Internet Society

3. <u>Geographic region</u> Africa

4. Skill set and experience (please provide responses to each of the following criteria)

a) Direct experience and knowledge of the IANA naming function.

My ALS "Sudan Internet Society" within AfRALO is the ccTLD Registry of Sudan since 2002, I have extensive technical and operational experience working with IANA functions process and procedures. I would like to summarize my IANA interactions to the following :

#### 1) Delegation and Redelegation of TLDs :

My first interaction with the IANA function/team was in 2001 when I started the redelegation process for Sudan ccTLD to the newly established Sudan Internet Society, a Non-for-profit NGO which I was a founder and a vice President. The organization main objective was to promote and develop internet services in Sudan. By December 2002 the management of .sd was officially delegated to Sudan Internet Society, this redelegation was unique because its was based on the triangle agreement model between ICANN, the new registry operator and the government.

Between 2004 to 2008 I was elected to the ccNSO council, during my term the council established the IANA working group to monitor the IANA functions performance and its service levels to the ccTLD registries.

In 2010 I have interacted at working level with IANA again on the redelegation of Qatar's ccTLD ".qa", I have lead the establishment of a new ccTLD registry for the State of Qatar and managed all communications and redelegation procedures with IANA. I am currently listed as the technical contact for .qa ccTLD within IANA TLDs whois DB.

References:

- IANA report for the redelegation of .sd top level domain :

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https://www.iana.org/reports/2002/sd-report-20dec02.html

- The redelegation of Qatar's ".qa" top level domain : http://www.iana.org/reports/2010/qa-report-12oct2010.html
- IANA report for the approval process and delegation of Qatar's IDN ccTLD : https://www.iana.org/reports/2010/qatar-report-10oct2010.html
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#### 2) New gTLDs Program :

During the new gTLDs program, I have worked with IANA for the delegation of a new geographical TLD for the city of Doha ".Doha" and the second delegated Arabic IDN new gTLD ". بوقع - .site in Arabic". I am currently listed as the technical contact for .Doha new gTLD.

References :

- .Doha new gTLD whois details : https://www.iana.org/domains/root/db/doha.html

#### 3) ICG experience and the IANA Transition Process :

I have been representing the ALAC in the ICG in the role of elected ICG vice chair, I am interested to continue working on the IANA transition and be part of the post IANA implementation. My experience in ICG and the proposal development hopefully will facilitate my CSC role ( if selected ).

b) Analytical skills, ability to interpret quantitative and qualitative evidence, and capacity to draw conclusions purely based on evidence.

I have work experience in conducting research using quantitative and qualitative research methods, beside completing Academic studies on Business research methods from the University of Herriot-Watt, Edinburgh Business School and an executive education from MIT on Identifying and resolving complex business problems.

c) Able to work and communicate in written and spoken English

Yes, I am able to work and communicate effectively in English in my daily work and my activities within ICANN.

- d) Effective communication skills. Recently I have lead the ICG communications, media and awareness activities. I was the ICG vice chair responsible for the communications coordination between the I\* organizations, at a work level I am able to communicate complex issues in a simple language.
- e) Experience in managing and/or participating in committees (e.g. meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes.

I have participated in many ICANN working groups and committees, my recent ICG experience is an example of my ability to work in a cross community committee and contribute to its success.

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f) Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation.

I have a long experience in coordinating, building consensus, managing negotiations and partnering with stakeholders with conflicting interests with the main objective to achieve a common goal.

#### 5. Other skill set or experience relevant to CSC's work

- *Internet Policy, Government Relations Experience and Technical Skills:* Beside my Internet governance and public policy development experience I have long Internet technical experience. I Have established and managed national internet infrastructure projects ( e.g domain names registries, Internet exchange points, ...etc).
- In the Internet policy side, I have been defending the Openness of the Internet and it's Multi-stakeholder model and have been involved in Internet related policy development in national, regional and international level with strong network and relations with key policy makers, regulators and internet users' organizations.

#### 6. Explanation of interest in becoming involved in the CSC

As a vice chair of ICG and active participant in the IANA transition process, I am interested and eager to continue participating in this critical process of establishing and monitoring the performance of the new PTI functions.

#### 7. Understanding of the purpose of the CSC

CSC is important structure implementing IANA transition proposal; The CSC will monitor the performance of the IANA naming function against agreed service level targets. Specifically, the CSC will:

- Analyze monthly reports provided by the IANA naming function operator and publish its findings.
- Undertake action to address poor performance in accordance to established procedures.
- Escalate performance issues that are not remedied to the satisfaction of the CSC to the ccNSO and GNSO Councils for consideration.
- Review individual complaints from registry operators to identify any patterns of poor performance by the IANA naming function operator.
- Conduct an annual consultation with the IANA naming function operator, the direct customers of the naming services and the ICANN community regarding performance of the IANA naming function

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operator.

#### 8. <u>Able to meet the time commitment required to participate in the CSC</u> Yes, I am able and will be committed to my participation in the CSC.

# 9. <u>As ALAC Liaison to the CSC</u>, what do you believe that your main responsibilities will be, both within the CSC and in relation to the ALAC?

Although ALAC and the At-Large community are not a direct customers of the IANA functions, but ALAC/At-Large community represents the wider Internet users whom are the direct end users of the global DNS and are indirectly relay on IANA functions to access the internet, work, learn and conduct online business. The stability and security of the IANA functions is critical for the future development of the Internet .

Therefore, my main responsibility will be to liaises between ALAC and CSC and provide an internet user's prospective within CSC. ALAC has been a neutral voice during the transition and should be continue to its active role in the implementation of the ICG proposal.