**Approval of the final report of the Customer Standing Committee (CSC) Effectiveness Review**

**Submitted by Philippe Fouquart**

**Seconded by**

WHEREAS,

1. The Customer Standing Committee (CSC) was established as one of the post IANA Transition entities and conducted its first meeting on 6 October 2016.
2. The ICANN Bylaws, Section 17.3 (b) states, "The effectiveness of the CSC shall be reviewed two years after the first meeting of the CSC; and then every three years thereafter. The method of review will be determined by the ccNSO and GNSO and the findings of the review will be published on the Website."
3. On 27 September 2018, the GNSO Council approved the process for the Customer Standing Committee (CSC) Effectiveness Review and appointed GNSO representatives (motion 20180927-1) <https://gnso.icann.org/en/council/resolutions#201809>
4. On 16 January 19, the Initial Report for the CSC Effectiveness Review prepared by the CSC Effectiveness Review Team was published <https://www.icann.org/en/system/files/files/csc-effectiveness-initial-16jan19-en.pdf>
5. The public comment on the Initial Report on CSC Effectiveness opened from 16 Jan 2019 to 25 Feb 2019 and comments were received <https://mm.icann.org/pipermail/comments-csc-effectiveness-initial-16jan19/>
6. On x March 2019, the final of the report of the Customer Standing Committee Effectiveness Review was published at <insert link>, as a revision of the initial report in light of the comments received.

Resolved,

1. The GNSO Council adopts the final report of the Customer Standing Committee Effectiveness Review <insert link>
2. If ccNSO Council also adopts the Report and supports finding and recommendations contained in it:
   1. The review process is closed and CSC Effectiveness Review team is dissolved
   2. In accordance with terms of CSC Effectiveness Review Template, the Chair of GNSO Council and the Chair of ccNSO Council are requested to recommend report to IANA Naming Function Review Team (IFRT) as soon as that is established.
   3. The GNSO Council instructs the GNSO Secretariat to share the results of this motion with the CSC.
3. The GNSO Council expresses its sincere appreciation to the members of the CSC Effectiveness Review Team, the liaison, expert advisors and support staff who contributed to the review.