



9 March 2019

Keith Drazek
Chair, GNSO Council
email: kdrazek@verisign.com

Dear Keith,

I write in follow up to the GNSO Council Leadership's request to my office to provide advice and inputs to Council Leadership on ongoing issues related to the enforcement of the Expected Standards of Behavior. Having reviewed the issues surrounding a specific incident of participant behavior, my office has developed the attached "Expected Standards of Behavior: Advice to Policy Leaders on Enforcement", which we offer as advice that the GNSO Council leadership could pass through to the working groups convened under GNSO processes. This advisory document reinforces that individuals leading these working groups are empowered to enforce ICANN's Expected Standards of Behavior, and also suggests ways to more immediately address perceived violations. We will stand behind any person following this advice within the defined working group processes.

Please note that we are still reviewing the specific incident, and further communications to the GNSO Council Leadership will be forthcoming on that matter.

Best regards,

A handwritten signature in blue ink, appearing to read "John Jeffrey", with a long, sweeping tail extending to the right.

John Jeffrey
General Counsel and Secretary, ICANN

cc: Goran Marby
David Olive
Samantha Eisner