

Section	Question	Completely Agree	Agree	Is Acceptable	Disagree	Completely Disagree	No Response	Total Responses		Avg. Score	% Agree	% Disagree	% Difference
Contact Co	1	5	3	6	6	10	3	30		2.57	46.67%	53.33%	-6.67%
	2	4	3	13	6	6	2	32		2.78	62.50%	37.50%	25.00%
	3	2	6	4	8	10	1	30		2.40	40.00%	60.00%	-20.00%
	4	3	11	2	7	8	0	31		2.81	51.61%	48.39%	3.23%
	5	10	6	3	6	3	2	28		3.50	67.86%	32.14%	35.71%
	6	0	5	5	6	14	3	30		2.03	33.33%	66.67%	-33.33%
	7	9	9	3	7	2	2	30		3.53	70.00%	30.00%	40.00%
	8	8	8	1	6	6	2	29		3.21	58.62%	41.38%	17.24%
	9	2	4	6	5	12	2	29		2.28	41.38%	58.62%	-17.24%
	10	7	7	4	7	4	2	29		3.21	62.07%	37.93%	24.14%
	11	8	9	1	6	1	5	25		3.68	72.00%	28.00%	44.00%
	12	1	5	6	7	4	6	23		2.65	52.17%	47.83%	4.35%
	13	1	2	18	6	3	4	30		2.73	70.00%	30.00%	40.00%
	14	0	4	8	6	10	6	28		2.21	42.86%	57.14%	-14.29%
	15	0	2	9	12	2	8	25		2.44	44.00%	56.00%	-12.00%
	16	1	3	12	7	4	7	27		2.63	59.26%	40.74%	18.52%
	17	14	12	4	0	1	3	31		4.23	96.77%	3.23%	93.55%
	18	0	6	11	5	7	5	29		2.55	58.62%	41.38%	17.24%
	19	8	9	11	1	1	4	30		3.73	93.33%	6.67%	86.67%
	20	19	8	4	0	0	3	31		4.48	100.00%	0.00%	100.00%
	21	10	3	3	10	1	7	27		3.41	59.26%	40.74%	18.52%
	22	9	4	7	6	3	5	29		3.34	68.97%	31.03%	37.93%
	23	2	3	16	4	3	6	28		2.89	75.00%	25.00%	50.00%
	24	1	1	13	5	7	7	27		2.41	55.56%	44.44%	11.11%
	25	0	1	14	5	6	8	26		2.38	57.69%	42.31%	15.38%
	26	6	4	5	6	9	4	30		2.73	50.00%	50.00%	0.00%
	27	8	9	3	5	8	1	33		3.12	60.61%	39.39%	21.21%
	28	1	14	5	10	2	2	32		3.06	62.50%	37.50%	25.00%
	29	1	0	6	8	16	3	31		1.77	22.58%	77.42%	-54.84%
	30	17	5	3	3	5	1	33		3.79	75.76%	24.24%	51.52%
	31	5	4	8	5	11	1	33		2.61	51.52%	48.48%	3.03%
	32	15	6	9	1	2	1	33		3.94	90.91%	9.09%	81.82%
	33	11	10	5	5	2	1	33		3.70	78.79%	21.21%	57.58%
Internal2ICANN	1	13	3	8	4	3	2	31		3.61	77.42%	22.58%	54.84%
	2	12	10	6	1	1	3	30		4.03	93.33%	6.67%	86.67%
	3	11	6	3	4	4	5	28		3.57	71.43%	28.57%	42.86%
	4	13	4	4	4	6	2	31		3.45	67.74%	32.26%	35.48%
	5	12	9	5	1	3	3	30		3.87	86.67%	13.33%	73.33%
	6	10	9	8	0	3	3	30		3.77	90.00%	10.00%	80.00%
	7	5	7	12	2	3	4	29		3.31	82.76%	17.24%	65.52%
	8	2	5	11	4	4	7	26		2.88	69.23%	30.77%	38.46%
	9	3	12	8	2	5	3	30		3.20	76.67%	23.33%	53.33%
IAP	1	19	10	3	0	0	0	32		4.50	100.00%	0.00%	100.00%
	2	5	8	8	5	2	4	28		3.32	75.00%	25.00%	50.00%

Section	Question	Completely Agree	Agree	Is Acceptable	Disagree	Completely Disagree	No Response	Total Responses		Avg. Score	% Agree	% Disagree	% Difference
	3	5	15	4	3	3	3	30		3.53	80.00%	20.00%	60.00%
	4	9	9	9	0	1	5	28		3.89	96.43%	3.57%	92.86%
	5	17	10	1	1	1	1	30		4.37	93.33%	6.67%	86.67%
	6	12	10	4	3	1	2	30		3.97	86.67%	13.33%	73.33%
	7	5	5	10	7	3	2	30		3.07	66.67%	33.33%	33.33%
	8	4	10	5	7	1	5	27		3.33	70.37%	29.63%	40.74%
	9	1	3	0	8	15	3	27		1.78	14.81%	85.19%	-70.37%
	10	5	13	7	4	1	4	30		3.57	83.33%	16.67%	66.67%
	11	5	9	6	7	1	6	28		3.36	71.43%	28.57%	42.86%
	12	12	13	2	3	2	2	32		3.94	84.38%	15.63%	68.75%
	13	13	15	1	1	1	3	31		4.23	93.55%	6.45%	87.10%
	14	3	9	4	10	3	5	29		2.97	55.17%	44.83%	10.34%
	15	3	3	5	11	6	6	28		2.50	39.29%	60.71%	-21.43%
	16	5	4	3	14	7	1	33		2.58	36.36%	63.64%	-27.27%
	17	13	14	4	2	0	1	33		4.15	93.94%	6.06%	87.88%
	18	5	18	5	1	0	5	29		3.93	96.55%	3.45%	93.10%
	19	2	5	10	5	4	8	26		2.85	65.38%	34.62%	30.77%
	20	10	13	5	1	0	4	29		4.10	96.55%	3.45%	93.10%
	21	3	4	7	8	4	8	26		2.77	53.85%	46.15%	7.69%
	22	6	14	5	2	4	3	31		3.52	80.65%	19.35%	61.29%
	23	6	8	4	6	6	4	30		3.07	60.00%	40.00%	20.00%
	24	6	9	6	5	2	6	28		3.43	75.00%	25.00%	50.00%
	25	6	4	12	5	4	2	31		3.10	70.97%	29.03%	41.94%
Accountability	1	5	2	12	8	5	2	32		2.81	59.38%	40.63%	18.75%
	2	10	6	6	3	7	2	32		3.28	68.75%	31.25%	37.50%
	3	12	4	9	2	1	6	28		3.86	89.29%	10.71%	78.57%
	4	8	10	10	0	0	6	28		3.93	100.00%	0.00%	100.00%
	5	9	7	5	9	1	3	31		3.45	67.74%	32.26%	35.48%
	6	10	9	8	2	1	4	30		3.83	90.00%	10.00%	80.00%
	7	16	6	8	2	0	1	32		4.13	93.75%	6.25%	87.50%
	8	5	10	7	6	3	2	31		3.26	70.97%	29.03%	41.94%
	9	7	16	7	1	0	3	31		3.94	96.77%	3.23%	93.55%
	10	14	12	5	1	0	2	32		4.22	96.88%	3.13%	93.75%