Adobe Connect: 13 Members

Alexander Schubert	Jeff Neuman
Cheryl Langdon-Orr (CLO - PDP Co-Chair)	Jon Nevett
Christa Taylor	Katrin Ohlmer	DOTZON
Christopher Niemi	Kurt Pritz
Donna Austin, Neustar	Maxim Alzoba (FAITID)
Greg Shatan	Rubens Kuhl
	Sara Bockey

On audio only: none

Apologies: Alan Greenberg, Jim Prendergast, Emily Barabas (staff)

Staff:

Julie Hedlund	Nanig Mehranian
Trang Nguyen	Berry Cobb
Julia Charvolen	Steve Chan
	Terri Agnew

Terri Agnew:Welcome to the New gTLD Subsequent Procedures Sub Team – Track 1 - Overall Process/Support/Outreach Issue call on Tuesday, 19 December 2017 at 20:00 UTC for 60 minutes.
  Terri Agnew:agenda wiki page: https://urldefense.proofpoint.com/v2/url?u=https-3A__community.icann.org_x_WQtyB&d=DwIFaQ&c=FmY1u3PJp6wrcrwll3mSVzgfkbPSS6sJms7xcl4I5cM&r=DRa2dXAvSFpCIgmkXhFzL7ar9Qfqa0AIgn-H4xR2EBk&m=vw77zapHQHPryxhizfiqZzqaIu8BXDXlcSpmpZzfLJg&s=qw7dufoLVOzTHv9xFg5I30q7qBwvhunNusWBJI_aSIM&e=
  Maxim Alzoba (FAITID):Hello All, will use chat mostly, it is 11PM here
  Cheryl Langdon-Orr (CLO - PDP Co-Chair):hi everyone
  Terri Agnew:everyone can scroll themselves
  Donna Austin, Neustar:Very cute snowman
  Steve Chan:ICANN's Program Implementation Review Report has some relevant information on page 168: https://urldefense.proofpoint.com/v2/url?u=https-3A__www.icann.org_en_system_files_files_program-2Dreview-2D29jan16-2Den.pdf&d=DwIFaQ&c=FmY1u3PJp6wrcrwll3mSVzgfkbPSS6sJms7xcl4I5cM&r=DRa2dXAvSFpCIgmkXhFzL7ar9Qfqa0AIgn-H4xR2EBk&m=vw77zapHQHPryxhizfiqZzqaIu8BXDXlcSpmpZzfLJg&s=_2WmOALUXPY9kL_3l9MVlxUUuD2vON99aK1mIcvhZTY&e=
  Maxim Alzoba (FAITID):last time systems were not very secure - it is possible to add sowrding about separation of info recieved from different logins?
  Maxim Alzoba (FAITID):wording
  Maxim Alzoba (FAITID):it was large scale issue
  Maxim Alzoba (FAITID):and leak of personal info of menagers of applicants was an issue too
  Maxim Alzoba (FAITID):managers
  Jeff Neuman:The new portal is very different than the application process portal
  Maxim Alzoba (FAITID):As I understand current Portal is going to accept info of Applicants, and not just Registies like now, and it is full of issues, and testing was a failure .. almost nothing was fixed after it

Maxim Alzoba (FAITID):so I am really pessemistic about the improvements done

Donna Austin, Neustar:Jeff, I understand that but there has been improvements/changes that might be positive.

Maxim Alzoba (FAITID):and we participated in the pilot

Cheryl Langdon-Orr (CLO - PDP Co-Chair):ouch

Donna Austin, Neustar:Sorry I mentioned it.

Maxim Alzoba (FAITID):the engagement without learning

Jeff Neuman:I do not believe the new portal can handle the receipt of application data

Maxim Alzoba (FAITID):was last time (autmn)

Maxim Alzoba (FAITID):even the import of data from the old GDD portal was not done properly

Maxim Alzoba (FAITID):that is why I recommended to add the wording about separation of data

Maxim Alzoba (FAITID):another important item: the system should not add new legal requirements on itself

Jeff Neuman:I agree 100% with Maxim. We are still dealing with this on the new portal where 50% of us have not used it because of the Terms of Use

Rubens Kuhl:"Homogenous terms and conditions between AGB and application system", perhaps ?

Maxim Alzoba (FAITID):legal requrements, which were not written in AGB or policies

Maxim Alzoba (FAITID):I meant these requirements needs to be driven from the multistakeholder process and needs to be set in advance

Cheryl Langdon-Orr (CLO - PDP Co-Chair):ohh dear

Maxim Alzoba (FAITID):or required changes to these terms - matter of IRT of something like it

Maxim Alzoba (FAITID):Also TAS access requests (when the passwords were changed without any reason), or non-working state of system during glitches

Steve Chan:The data in these slides comes from the Program Implementation Review Report as well, as Christa noted: https://urldefense.proofpoint.com/v2/url?u=https-3A__www.icann.org_en_system_files_files_program-2Dreview-2D29jan16-2Den.pdf&d=DwIFaQ&c=FmY1u3PJp6wrcrwll3mSVzgfkbPSS6sJms7xcl4I5cM&r=DRa2dXAvSFpCIgmkXhFzL7ar9Qfqa0AIgn-H4xR2EBk&m=vw77zapHQHPryxhizfiqZzqaIu8BXDXlcSpmpZzfLJg&s=_2WmOALUXPY9kL_3l9MVlxUUuD2vON99aK1mIcvhZTY&e=

Steve Chan:You can see the relevant sections starting on page 199

Maxim Alzoba (FAITID):prioritization of cases is required - like non-working application system - first grade e.t.c.

Maxim Alzoba (FAITID):in the future system

Maxim Alzoba (FAITID):there were no SLAs - they were created as a result of common interest working group of GDD and Registries/Applicants group

Maxim Alzoba (FAITID):*result of work

Jeff Neuman:I had that issue

Maxim Alzoba (FAITID):there should be an escalation process in place

Maxim Alzoba (FAITID):with clear rules and timelines

Maxim Alzoba (FAITID):notifications to applicants

Maxim Alzoba (FAITID):also when applicants know already open info - it saves time of support team

Cheryl Langdon-Orr (CLO - PDP Co-Chair):audio

Rubens Kuhl:Make Digital Archery Great Again

Maxim Alzoba (FAITID):oh noes

Christa Taylor:Santa is going to bring you coal for Christmas...

Greg Shatan:Let's try digital rugby this time.

Maxim Alzoba (FAITID):randomization favours large folio applicants

Alexander Schubert:Simply generate random code at application submission - then have an algorithm that creates the qeue!

Maxim Alzoba (FAITID):without additional rules

Rubens Kuhl:I think we should avoid using "processed" in describing prioritization, but use "released". This way the processing can be the most efficient that can be, and prioritization can apply to later stages.

Maxim Alzoba (FAITID):I meant if there is only random number and no additional rules, it makes life better to those who has more applications

Steve Chan:@Sara, can you repeat what you and WT1 might want further data on?

Rubens Kuhl:Alexander, I believe the solution you describe violate California laws.

Jeff Neuman:I am not sure what would be considered "low risk"

Maxim Alzoba (FAITID):gambling with random outcome?

Jeff Neuman:I am not sure there were goals set. Fadi thought it would be a good bone to throw out to those that opposed new gtlds

Steve Chan:Ok, maybe we can formulate that into a fully formed request and then WT1 can help determine if it's something it needs to explore.

Rubens Kuhl:Perhaps WT1 could establish no opposition but no request to prioritize IDNs. That ICANN would have liberty to decide whether the political scenario at that time favors doing IDN prioritization or not.

Maxim Alzoba (FAITID):if some special priorities identified, we should use soemthing like "Weighted Fair Queueing"

Maxim Alzoba (FAITID):https://urldefense.proofpoint.com/v2/url?u=https-3A__en.wikipedia.org_wiki_Weighted-5Ffair-5Fqueueing&d=DwIFaQ&c=FmY1u3PJp6wrcrwll3mSVzgfkbPSS6sJms7xcl4I5cM&r=DRa2dXAvSFpCIgmkXhFzL7ar9Qfqa0AIgn-H4xR2EBk&m=vw77zapHQHPryxhizfiqZzqaIu8BXDXlcSpmpZzfLJg&s=4unEJtg81tk8cvJIVu4FbwN0oKNWLUmvRUiO1HDd248&e=

Cheryl Langdon-Orr (CLO - PDP Co-Chair):audio

Jeff Neuman:christa?

Jeff Neuman:Sara?

Maxim Alzoba (FAITID):so the prioritized group of application does not block others completely

Maxim Alzoba (FAITID):*applications

Donna Austin, Neustar:rather than IDNs should we give some preference to applications from the global south?

Maxim Alzoba (FAITID):@Donna, I meant something like this - but using the transparent process

Alexander Schubert:Global South will be gamed as tons of applicants use shell companies in tax havens anyways!

Maxim Alzoba (FAITID):maybe , last time lots of offshore companies were from "Europe"

Donna Austin, Neustar:quite possibly Alexander

Maxim Alzoba (FAITID):in terms of regions (for applications)

Rubens Kuhl:Not creating high barriers like high application fees and high recurring yearly fees is what would help Global South without being gamed.

Christa Taylor:Were IDN applicants who were given priority given a choice?

Christa Taylor:yes

Maxim Alzoba (FAITID):@ Rubens, it will be possible to rent out such registries after the process

Alexander Schubert:Low monetary entry barriers will create fun-applications by wannabe registries.

Christa Taylor:So are we against the priortization of applications?

Steve Chan:@Christa, I believe the order was 1) IDNs that opted in 2) standard TLDs that opted in 3) IDNs that did NOT opt in and 4) standard TLDs that did NOT opt in

Maxim Alzoba (FAITID):@Christa, we are not against it, it should be done in transparent manner, using different priorities for approved groups of applications (if any)

Jeff Neuman:No one has presented a compelling case for prioritizing any types of applications. We could ask for feedback on this in the Preliminary report.

Maxim Alzoba (FAITID):that is why I wrote (if any)

Greg Shatan:In the spirit of the fall of Net Neutrality, we could sell prioritizations,

Maxim Alzoba (FAITID):might be no such groups next round

Maxim Alzoba (FAITID):@Greg, some applicants actually sold their slots and congested appliactions

Maxim Alzoba (FAITID):+1 @Jeff

Greg Shatan:@Maxim, truth is stranger than fiction....

Christa Taylor:'retreat'

Maxim Alzoba (FAITID):Have Good Holidays!

Steve Chan:retreat = policy team strategic planning :)

Terri Agnew:New gTLD Subsequent Procedures Sub Team – Track 1 - Overall Process/Support/Outreach Issue will take place on Tuesday, 09 January 2018 at 03:00 UTC for 60 minutes.

Alexander Schubert:Bye!

Christopher Niemi:Thanks

Donna Austin, Neustar:Thanks Christa and Sara -- it's been a long year and your leadership has been appreciated.

Cheryl Langdon-Orr (CLO - PDP Co-Chair):thanks Christa, Sarah and everyone Seasonssreetings to you all

Katrin Ohlmer | DOTZON:bye-by, everybody - and happy holidays, all!