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| **Requirement** | **Current Situation** | **Situation if Preliminary Conclusions Adopted** | **WG Comments / Questions** |
| **Whois Labeling** | No required label/other indication in Whois for domains registered through P/P services  | P/P registrations to be clearly labeled as such in Whois |  |
| **Validation / Verification of Customer Information** | No obligation on P/P providers to validate/verify accuracy of customer contact information  | Accredited P/P providers to validate/verify per procedures in the RAA Whois Accuracy Specification (no obligation to revalidate/re-verify if Registrar has done so for the identical information in the same period) |  |
| **Customer Data Reminder** | No obligation for P/P providers to conduct data reminders  | Accredited P/P providers to follow procedures in the Whois Data Reminder Policy |  |
| **Customer / Provider Rights, Responsibilities, & Obligations** | Covered Providers[[1]](#footnote-1) required to publish and abide by Terms of Service  | Provider / customer rights, responsibilities and obligations to be clearly spelt out in agreement, including termination of P/P service in event of transfer of domain name | TBD: Should there be a requirement to update customer details (similar to RAA Section 3.2.2)? |
| **Commercial / Non-commercial Customers** | No distinction required between commercial and non-commercial customers | No distinction required between commercial and non-commercial customers |  |
| **Commercial / Non-commercial Uses** | No distinction required between commercial and non-commercial uses of a domain name | Majority view - no distinction Minority view – distinction for domain names used for online commercial transactions | TBD: what does “transactional” mean, and should this preliminary conclusion be revised? |
| **Provider Listing** | No published list of P/P providers | ICANN to publish list of accredited P/P providers Registrars to provide web link to P/P services run by them or their AffiliatesP/P providers to declare Affiliation (if any) with a Registrar as part of accreditation |  |
| **General Abuse Point of Contact** | Covered Providers to maintain point of contact for reporting abuse or TM/rights infringementRegistrar to maintain a general abuse point of contact maintained by Registrar, who has duty to be “reasonable and prompt” in investigating and to “respond appropriately” (RAA Section 3.18.1) | Accredited P/P providers to have “designated” abuse points of contact | TBD: should point of contact be “capable and authorized” (per TEAC policy); relevance of RAA “reasonable and prompt” standard; should WG also consider types of abuse complaints permitted and reporting methods other than email? |
| **Dedicated Abuse Point of Contact for LEAs** | None for P/P providersRegistrar to maintain dedicated abuse point of contact for 24/7 reporting by LEA, consumer protection and quasi-govt’l authorities in Registrar’s jurisdiction; “well founded” reports of Illegal Activity to be investigated within 24 hours by designated person (RAA Section 3.18.2) | Not required |  |
| **Handling of Abuse Reports** | Covered Providers to publish (and abide by) procedures for reporting abuse and infringementRegistrar to publish procedures for tracking, handling and responding to abuse reports on website (RAA Section 3.18.3) |  | Not listed as a Charter question |
| **Contactability of Provider** | Covered Providers to publish business contact information on its (or Registrar’s) website | Accredited P/P providers should be fully contactable | TBD: is current specification sufficient? |
| **Malicious Conduct to be Reported** | Not defined (interim specification specifies abuse and TM/rights infringement) | Include flexible list of malicious conduct (use PICs and GAC Safeguards as reference point)Standard form for requests and reports (to include space for free form text) | TBD: overlap/distinction with “Illegal Activity”? |
| **Definition of “Illegal Activity”** | “Illegal Activity” means conduct involving use of a Registered Name sponsored by Registrar that is prohibited by applicable law and/or exploitation of Registrar’s domain name resolution or registration services in furtherance of conduct involving the use of a Registered Name sponsored by Registrar that is prohibited by applicable law (RAA Section 1.13) |  | See “malicious conduct” (above) |
| **Mandatory Relay** | None specified; Covered Providers only required to publish (and abide by) circumstances under which it relays requests | Mandatory for all [electronic] communications required under the RAA or ICANN Consensus PoliciesMandatory mechanism to be maintained for requestor follow up or escalationStandard form and other mechanisms (e.g. ability to specify type of abuse and use of drop down menus) for easier identification / action |  |
| **Relay of Other Electronic Communications** | None specified; see above  | Option to either forward all with appropriate [e.g. anti-spam] safeguards, or forward all requests concerning domain name abuse |  |
| **Relay of Non-electronic Communications** | None specified; see above |  | TBD (including question of cost) |
| **Definition of “Reveal”** | None | Definitions for “Publication” and “Disclosure” |  |
| **When Reveal is Triggered** | None specified; Covered Providers only required to publish (and abide by) circumstances under which it Reveals (either disclosing or publishing) customer detailsP/P survey indicates that many providers Publish customer data when a UDRP complaint is filed | Accredited P/P providers to specify grounds for Disclosure and Publication, and also consequences of Publication | Further requirements TBD (including standards for different types of requestors e.g. LEA, IP owners, others)  |
| **When P/P Service is Suspended / Terminated** | Covered Providers required to publish circumstances under which service will be suspended or terminatedP/P survey indicates that many providers suspend or terminate service when terms of service are breached Not clear what if any protections are offered to customers whose details are Published as a result of termination, although some providers provide notice of termination  |  |  |
| **Customer Notification**  | None, except as specified in published policy for Covered Providers P/P survey indicates no uniform practice across providers | Accredited P/P providers to specify whether and when customers are notified of a Reveal requestAccredited P/P providers to specify whether customer may opt to cancel domain name registration in lieu of Publication |  |
| **Requestor Notification** | None, except as specified in published policy for Covered Providers  | Accredited P/P providers to notify requestor if it also notifies customerAccredited P/P providers to notify requestor as to whether it will comply with request |  |
| **Other Reveal Issues** | None | Accredited P/P providers to use standard form or include list of specific criteria for requestsProvider’s decision whether to comply with a reveal request not to be conditioned on there having first been a relay request |  |

1. In this document, the term “Covered Providers” is used to mean those P/P providers covered by the current interim P/P specification in the 2013 RAA (i.e. P/P services offered by Registrar or its Affiliates, including through Resellers (each as defined in the 2013 RAA)). [↑](#footnote-ref-1)