Edits to Executive Summary (corresponding changes will be needed in Section 7 of Initial Report)

Preliminary Conclusion #7 (third bullet)

* Clarification as to whether or not a customer: (1) will be notified when a provider receives a Publication or Disclosure request from a third party; and (2) may opt to cancel its domain registration prior to and in lieu of Publication or Disclosure.

Preliminary Conclusion #16 (second and third bullets)

* The WG considers that a “persistent delivery failure” will have occurred when an electronic communications system abandons or otherwise stops attempting to deliver an electronic communication to a customer after [a certain number of] repeated or duplicate delivery attempts within [a reasonable period of time][[1]](#footnote-2). The WG emphasizes that such persistent delivery failure, in and of itself, is not sufficient to trigger further provider obligation or action in relation to a relay request unless the provider also becomes aware of the persistent delivery failure.

When a provider becomes aware of a persistent delivery failure to a customer as described herein, that will trigger the provider’s obligation to perform a verification/re-verification (as applicable) of the customer’s email address(es), in accordance with the WG’s recommendation that customer data be validated and verified in a manner consistent with the WHOIS Accuracy Specification of the 2013 RAA (see the WG’s recommendation under Category B, Question 2 in Section 7, below).

1. Although the WG has agreed on this concept in principle, it welcomes community input on the specific timeframes and number of attempts that would qualify as a persistent delivery failure. [↑](#footnote-ref-2)