

## Working Group Determination

**Recommendation 7:** That Stakeholder Groups and Constituencies engage more deeply with community members whose first language is other than English, as a means to overcoming language barriers.

The Working Group notes that recommendation may be addressed by Stakeholder Groups and Constituencies requesting via ICANN Language Services for key documents relating to policy and outreach to be translated within the parameters of ICANN's Annual Budget.

**Recommendation 12:** That ICANN assess the feasibility of providing a Real-Time Transcription (RTT) service in audio conferences for Working Group meetings.

The Working Group has assessed the feasibility of providing RTT services in audio conferences for Working Group meetings to be both expensive as well as inadequate for addressing engagement as RTT is only provided in English. Instead, Working Groups should be allowed the option of teleconference interpretation, but with the understanding that the goal would be to use these services for those Working Groups where there is a clear demand for interpretation. The demand may depend on the composition of the active WG membership and should clearly be defined with a rationale by the WG leadership. The WG leadership team will channel any such requests that have budget implications to the GNSO Council for consideration. In addition, Working Groups should consider translating transcripts, again only if there is an identified demand for this service. The Working Group determined that the available services and options are sufficient to fulfill these recommendations recognizing that demand and justification is required as budget constraints apply.

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