J. Scott Evans

Kathy Kleiman

Kristine Dorrain

Kurt Pritz

Lori Schulman

Michael Graham

Philip Corwin

Rebecca Tushnet

Susan Payne

## **Apologies:**

None

## Staff:

Mary Wong

Julie Hedlund

Ariel Liang

Berry Cobb

Antonietta Mangiacotti

Michelle DeSmyter

## AC Chat Transcript Sub Team for Data 11 January 2018

Michelle DeSmyter:Dear all, welcome to the Review of all Rights Protection Mechanisms (RPMs) Sub Team for Data call on Thursday, 11 January 2018 at 22:00 UTC.

Michelle DeSmyter:Agenda wiki page:

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Rebecca L Tushnet:Hi--I will be on audio only for most of this. My apologies.

J. Scott Evans: I just joined.

Philip Corwin:Hello all

Michael R. Graham: Hello!

Julie Hedlund: Hello everyone and welcome!

Mary Wong:We are also asking this question now as it's possible the document will not be finalized by 22 January, so we want to be sure the Sub Team understands.

Mary Wong:As you may have seen, we have also askd the full WG for vendor suggestions - but that doesn't mean only those potential vendors identified will be contacted. The RFP will be published and anyone can respond.

Mary Wong:@Kristine, yes - it was what was submitted to the GNSO Council.

Mary Wong: Ariel will explain what else is included in the RFP documents (she has her hand up)

Kathy Kleiman: How do we go back to the original data subteam questions?

Kristine Dorrain - Amazon Registry Services: Those are the "charter questions"

Kristine Dorrain - Amazon Registry Services: The original charter questions are stockpiled for later, after we have data.

Kristine Dorrain - Amazon Registry Services: They are the ones that are really biased and unclear, so not very helpful...

Mary Wong: The agreed final Charter questions will be included in the RFP documents Mary Wong: (as Ariel explained)

Kristine Dorrain - Amazon Registry Services:Yep

J. Scott Evans: I believe you are correct.

Kathy Kleiman: can we have control of the document?

Ariel Liang:unsynced

Ariel Liang:we are currenlty on page 19 (PDF)

Kurt Pritz: I am for multiple choice questions for two reasons: more likely to be answered, cheaper to analyze the data

J. Scott Evans: Why not eliminate any descriptor and just say "notice"?

Kristine Dorrain - Amazon Registry Services: I think we MUST change the wording to Notice of Registered Names.

Kristine Dorrain - Amazon Registry Services:That's what brand owners get and it's what will ring a bell.

Mary Wong: The Sub Team discussed clarifying when you are referring to Claims Notices (to the potential registrant) and when to a Notice of Regisered Name las week.

Kristine Dorrain - Amazon Registry Services: Any other wording may lead to inclusion of

"other 3P notices," I think, J. Scott (like any services a brand owner might use)

Susan Payne: thanks Mary - and apologise I haven't caught up yet.

J. Scott Evans:Point taken Kristine

Kristine Dorrain - Amazon Registry Services::)

Rebecca L Tushnet: I would suggest "was it resolved? What was the resolution?" then you don't have to get into satisfaction

Lori Schulman 2: Agree about "if you left it alone."

Mary Wong: Claims Charter Question 3

Kurt Pritz:We are a room full of lawyers (and the survey providers will not be) - it seems we could discuss the choices (cease and desist, etc) in more detail here.

Rebecca L Tushnet: I think we're talking about the NORN that TM owners in TMCH receive, J. Scott

Rebecca L Tushnet:Nevermind, I see what you mean.

Kathy Kleiman:useful, tx!!

Kristine Dorrain - Amazon Registry Services:+1 susan

Mary Wong: If it helps, note that the actual notice received by a trademark owner does use the phrase "notice of registered name".

Mary Wong: To be absolutely accurate, the 2013 TMCH Requirements use the term Claims Notice (for the one that goes to registrants) and Nntifications (not notices) of Registered Names (NORN) for the one that goes to TM owners.

Kathy Kleiman:good point

Kristine Dorrain - Amazon Registry Services: I think we should use the full terminology (and a good survey will probably show "click here to see an example")

Kristine Dorrain - Amazon Registry Services:At the risk of impersonating Lori, we should be careful about asking detailed business information and information about specific actions a TM holder took.

Susan Payne: agreed Kristine

Kristine Dorrain - Amazon Registry Services: Agree Kathy

Susan Payne: yes agreed Kathy

Kathy Kleiman:what might you add \*\*or change\*... tx!

Kathy Kleiman:agreed

Kristine Dorrain - Amazon Registry Services: Agree Michael

Lori Schulman 2:Brand owners care

Kristine Dorrain - Amazon Registry Services: Agree, lori

Susan Payne:agree Kurt, brand owners do care

Lori Schulman 2:lost my audio

Kristine Dorrain - Amazon Registry Services:Yes, love the idea of suggesting a ranking question.

Lori Schulman 2:audio is in and out

Lori Schulman 2:audio back on...guess its my connection

Kathy Kleiman: do we want to ask a similar question to registrars??

Michael R. Graham:@Kathy -- Yes, I think we should.

Susan Payne: I think we have questions along these lines for registrars, but we should bear in mind when we cover that section

Kristine Dorrain - Amazon Registry Services:@KAthy, there is one like that there, but Ariel, can we drop a note there? Page 12 on the PDF, #4

Kristine Dorrain - Amazon Registry Services: I also don't understand...

Kathy Kleiman:good

Ariel Liang:@Kristine - noted

J. Scott Evans: I have a hard stop at the hour mark to join another call. Thank you to everyone for their participation today.

Kathy Kleiman:not sure about that...

Kathy Kleiman: beyond scope of question??

Kathy Kleiman:Tx Michael!

J. Scott Evans:Ciao.

Kurt Pritz: Thank you to those who attended at 11PM

Susan Payne:thank you for your efforts Julie! Appreciated

Lori Schulman 2:thankfully, I will be on US side of time zone as of next week

Lori Schulman 2:and through March

Michael R. Graham: Thanks all -- sorry we did not move more quickly, but thanks for the great input.

Mary Wong:Registrar or Registrant

Susan Payne: assuming call is not late Friday I could start Registrar section

Lori Schulman 2:i am a moving target

Mary Wong:Depending on whether Susan or Kurt are available, and which the team believes makes sense to continue with.

Kristine Dorrain - Amazon Registry Services: Thanks Julie

Kristine Dorrain - Amazon Registry Services:thanks Michael!!!

Philip Corwin: Thx all

Lori Schulman 2:midnight