

**Members:**

Kathy Kleiman  
Kristine Dorrain (Amazon Registry)  
Michael R Graham  
Philip Corwin  
Rebecca L Tushnet  
Susan Payne

**Guests:**

Greg and Stacey - AG

**Audio Only:**

Brian Beckham

**Apologies:**

Lori Schulman

**Staff:**

Julie Hedlund  
Mary Wong  
Berry Cobb  
Ariel Liang  
Antonietta Mangiacotti (GDD Staff)  
Andrea Glandon

**AC Chat:**

Andrea Glandon:Welcome to the Review of all Rights Protection Mechanisms (RPMs) Sub Team for Data meeting held on Wednesday, 06 June 2018 at 17:00 UTC.

Antonietta Mangiacotti:hi!

Kristine Dorrain (Amazon Registry):Hi

Philip Corwin:Hello all/dialing in

Rebecca L Tushnet:having trouble getting a working line to dial in, sorry

Kristine Dorrain (Amazon Registry):Julie you sound very distant to me. Everyone else sounds ok so far.

Philip Corwin:No one is picking up the call in line. In fact it drops

Susan Payne:julie you are really quiet

Philip Corwin:can i get a dial out to 703-948-4648?

Andrea Glandon:Yes, Phil, we will call out now.

Kristine Dorrain (Amazon Registry):My speakers are up and I can't hear Julie very well.

Mary Wong:@Phil, do you want to try the Adobe audio?

Mary Wong:We will check with the operator line

Philip Corwin:I am listening but I have no mike and may wish to comment

Mary Wong:@Phil, can you connect your audio in AC and hence be able to speak?

Kristine Dorrain (Amazon Registry):No objection to staff chairing

Susan Payne:no objection

Kristine Dorrain (Amazon Registry):A little better

Susan Payne:yes

Kristine Dorrain (Amazon Registry):I recently learned that you can adjust the mic volume in adobe connect...

Philip Corwin:I am now on the phone/thanks

Ariel Liang:This is the original Data Request table: [https://urldefense.proofpoint.com/v2/url?u=https-3A\\_www.icann.org\\_en\\_system\\_files\\_files\\_rfp-2Drpm-2Dsunrise-2Dtm-2Dclaims-2Dappendix-2Da-2D27feb18-2Den.pdf&d=DwICaQ&c=FmY1u3PJP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7\\_ZjItyVqrCYH\\_o\\_rKms9SFxImbYEJqG-y9I&m=5rREl66X\\_rMamM1ISeZQjAtHR3I-h67bDkxfZU4SzmU&s=GSeJwHQ8felre7JGvH4\\_NmuGAH-ycDaBITWIXiIBT-w&e=](https://urldefense.proofpoint.com/v2/url?u=https-3A_www.icann.org_en_system_files_files_rfp-2Drpm-2Dsunrise-2Dtm-2Dclaims-2Dappendix-2Da-2D27feb18-2Den.pdf&d=DwICaQ&c=FmY1u3PJP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7_ZjItyVqrCYH_o_rKms9SFxImbYEJqG-y9I&m=5rREl66X_rMamM1ISeZQjAtHR3I-h67bDkxfZU4SzmU&s=GSeJwHQ8felre7JGvH4_NmuGAH-ycDaBITWIXiIBT-w&e=)

Ariel Liang:As suggested by AG, it may be easier to look at the clean version against the original data request table to check the suggested changes

Philip Corwin:Shouldn't we be looking at the redline so we can see how AG has proposed to change our questions?

Mary Wong:@Phil, staff thought it might be easier to review the clean versions for purposes of this call.

Greg and Stacey - AG:We (AG) could develop a separate document that clearly shows how any changes were made to the Sub Team's questions.

Greg and Stacey - AG:We could provide this by EOD today (if helpful).

Susan Payne:I agree. The redline is challenging but I think we need to look at it

Kristine Dorrain (Amazon Registry):I'm not sure we need any additional docs....

Kristine Dorrain (Amazon Registry):...at this point.

Andrea Glandon:Julie is on the bridge now

Michael R Graham:I would strongly favor allowing respondents to either not answer questions, or to indicate "Not Answering" in some gentle way.

Philip Corwin:My hand is up

Julie Hedlund:@Phil: Noted and we'll call on you.

Kristine Dorrain (Amazon Registry):If it means people will NOT respond to the survey, we should not be requiring them to self-identify.

Rebecca L Tushnet:I would think that we'd want to be able to quote responses that are text based

Mary Wong:@Susan, staff believes that all registry operators will be asked to fill out the survey, i.e. no particular solicitation or invitation to some only

Susan Payne:yes bands. , but we might want to have top category at something like 35+ because otherwise I think a 50-100 and 100+ band would be identifiable

Kristine Dorrain (Amazon Registry):^yes. I think we need to look into the right band definitions.

Rebecca L Tushnet:I agree w/Susan & Kristine about splitting the group.

Julie Hedlund:@Susan: We see your hand and I'll announce you.

Ariel Liang:Original table: [https://urldefense.proofpoint.com/v2/url?u=https-3A\\_www.icann.org\\_en\\_system\\_files\\_files\\_rfp-2Drpm-2Dsunrise-2Dtm-2Dclaims-2Dappendix-2Da-2D27feb18-2Den.pdf&d=DwICaQ&c=FmY1u3PJP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7\\_ZjItyVqrCYH](https://urldefense.proofpoint.com/v2/url?u=https-3A_www.icann.org_en_system_files_files_rfp-2Drpm-2Dsunrise-2Dtm-2Dclaims-2Dappendix-2Da-2D27feb18-2Den.pdf&d=DwICaQ&c=FmY1u3PJP6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=k7uKdjSb7_ZjItyVqrCYH)

[o\\_rKms9SFxImbYEJqG-y9I&m=5rREI66X\\_rMamM1ISeZQjAtHR3I-h67bDkxfZU4SzmU&s=GSeJwHQ8felre7JGvH4\\_NmuGAH-ycDaBITWIXiBT-w&e=](https://www.amazon.com/gp/registry/feedback?ref=registry-feedback&pf_rd_p=5rREI66X_rMamM1ISeZQjAtHR3I-h67bDkxfZU4SzmU&s=GSeJwHQ8felre7JGvH4_NmuGAH-ycDaBITWIXiBT-w&e=)

Kristine Dorrain (Amazon Registry):Thank you!!

Kristine Dorrain (Amazon Registry):I'm seeing that this question may have been in our original list.... huh....no idea how we got that in there...

Susan Payne:yes thanks Kristine, that's what I was badly expressing just now. I think we were trying to get to what actions were taken where problems arose re premium//sunrise

Susan Payne:All - I am terribly sorry I have to drop off. I rescheduled my evening a bit to join the call for as long as I could but I need to leave now

Susan Payne:yes I do agree

Julie Hedlund:Thanks Susan so much for rescheduling to join us!

Julie Hedlund:And for your very helpful comments and suggestions.

Michael R Graham:As to the comparison of 30 day and More than 30 day charts -- how can we make this comparative? I could see answering all 30 days as GREAT and all More than 30 days as GREAT -- which tells us nothing.

Michael R Graham:Could we also ask the general question: Do you believe increasing the 30 day period would improve any of these results? How many days would you suggest?

Michael R Graham:@Kathy -- Do we need a "How much of a burden?" question?

Mary Wong:There's another Data Sub Team call scheduled for tomorrow - we can look into extending it.

Kristine Dorrain (Amazon Registry):Fully appreciate staff's dilemma! You are heroes!

Kristine Dorrain (Amazon Registry):^For the written record.

Kristine Dorrain (Amazon Registry)::

Kathy:@Michael, agree, it is a "burdens" question.

Kristine Dorrain (Amazon Registry):Agree that we don't shortchange AG

Michael R Graham:In re: Timeline: Taking the time now to ensure the BEST survey and metrics will dramatically reduce the time spent "discussing" reality based on narrative, perception, and preconceptions. I would rather delay and finalize survey in Panama than approving a "half baked" survey that only creates issues rather than answering questions.

Kristine Dorrain (Amazon Registry):+1 Michael

Kristine Dorrain (Amazon Registry):And to Phil's point, this group DOES their homework. We do review our docs when we have them.

Kathy:+1 Phil

Kathy:Any suggestions from Stacey and Phil as they hear our concerns?

Kathy:Guidance for how to work through the redline?

Mary Wong:Just looking ahead, and generally speaking, the contract contemplates that Analysis Group's work will be more or less completed by August.

Kathy:It may be an array of redlines, Greg.

Kristine Dorrain (Amazon Registry):I'm going to send a suggestion to the list....

Kathy:We probably won't have the time to coordinate to a single subteam response.

Kristine Dorrain (Amazon Registry):to avoid keeping people online

Greg and Stacey - AG:@Kathy - That works well for us.

Kathy:Tx you to Stacey and Greg.

Kathy:And Julie!

Greg and Stacey - AG:Thanks for everyone's very thoughtful feedback.

Kristine Dorrain (Amazon Registry):Thanks all!

Philip Corwin:Bye all

Greg and Stacey - AG:Thank you!

