**CSC Linkage to Post-Transition Processes and Entities**

| **Type** | **Item** | **Description** | **Frequency** | **Triggering Org** | **CSC Role** |
| --- | --- | --- | --- | --- | --- |
| Community Reviews | IANA Function Review (IFR) | Review of the IANA Naming Function Contract and SOW, and PTI’s performance | First review within 2 years of transition, every 5 years thereafter | ICANN Board | 1 liaison on review teamAvailable for consultation requests |
|  | Special IFR | Review of deficiency or issues identified by CSC that have not been satisfactorily resolved after exhaustion of defined processes | As needed | ccNSO/GNSO | 1 liaison on review teamAvailable for consultation requests |
|  | CSC Effectiveness Review | Review of CSC effectiveness | First review 2 years after first meeting of the CSC, every 3 years thereafter | ccNSO/GNSO | ccNSO/GNSO to determine composition of review team and methodAvailable for consultation requestsOther materials for review may be requested |
|  | CSC Charter Review | Review of CSC charter | First review 1 year after first meeting of the CSC, as needed thereafter | First review to be initiated by CSCSubsequent review upon request of CSC, ccNSO, GNSO, ICANN Board, or IFRT | Conduct reviewProduce recommendations, which must be approved by ccNSO/GNSO after a public comment period |
| CSC Review and Consultation | Service Level Expectation (SLE) Review | Review of service level targets | As needed | CSC or PTI | Conduct reviewProduce recommendations, which must be approved by the ccNSO/GNSO |
|  | Performance of PTI | Consultation with PTI, primary customers of the naming services, ICANN community regarding performance of PTI | Annually or as needs demand | CSC | Conduct consultationProduce findings |
| Root Zone Evolution Review Committee (RZERC) | RZERC | RZERC considers issues with potential impact of architectural changes to the root zone  | As needed | RZERC, CSC | CSC can bring issues to RZERC’s attentionRZERC will ensure appropriate communications with the CSC on relevant issues that it considers |
| Reporting | CSC Monthly Report | CSC reviews monthly reports from PTI and issues its findings | Monthly | CSC | Reviews PTI reports and drafts findings |
|  | Updates to customers of the naming function | CSC to provide regular updates (no less than 3 a year) to customers of the naming function (may be provided to RySG and ccNSO during ICANN meetings) | No less than 3 times a year | CSC | Drafts and provides updates |
|  | Updates to other groups | CSC will consider requests from other groups for updates regarding PTI’s performance | As needed | CSC | Drafts and provides updates |
| Escalation | Complaint Resolution Process | If after efforts by PTI to resolve a complaint, the complainant is still dissatisfied, the complainant may escalate to PTI’s management team, at which time PTI will notify the CSC. The CSC will review the complaint to determine if there is a performance issue. | As needed | CSC | Reviews complaintDetermines if there is a performance issueTrigger IANA Problem Resolution Process if the determination is that there is a performance issue |
|  | IANA Problem Resolution Process | To be developed by CSC and PTI |  |  |  |
|  | Separation Cross Community Working Group (SCWG) | If an IFRT recommends that an IANA Naming Function Separation Process is necessary, the ICANN Board will form a SCWG.  | As needed | ICANN Board | 1 CSC liaison on working groupAvailable for consultation requests |
| IANA trademark | IANA Community Coordination Group (CCG) |  |  |  |  |