

Maria Otones: Hello everyone! Welcome to the Customer Standing Committee Call - Meeting 4

Jay Daley: Maria can you scroll the agenda up a bit please? I have only half showing

Maria Otones: Got it. Thank you, Jay.

Jay Daley: I agree

Trang Nguyen: I can inform the Service Level Expectations working group and see how they'd like to deal with the original document.

Lars-Johan Liman (RSSAC): Adigo has disconnected me due to bad static. We're trying to resolve that. I can hear you through Adobe Connect, but currently not speak.

Jay Daley: I've just read back through the DT-A docs and I should apologise as I wrote that nonsense about minimum targets

Trang Nguyen: I will also check the naming function contract to see if the language in there needs to be adjusted as well.

Maria Otones: The document is scrollable

Kal Feher: that's correct

Jay Daley: I agree with Kal's suggestion - it is more correct

Kal Feher: yes Trang you are correct

Lars-Johan Liman (RSSAC): I'm back in full force! :-)

Lars-Johan Liman (RSSAC): It's clear and concise. I like it!

Jay Daley: I agree - narrative not in the table

Jay Daley: I prefer the same section - that's the one about the SLA document changes overall

Kal Feher: agree

Lars-Johan Liman (RSSAC): I suggest copying the "Type" definition from one of the places where it already sites - preferably a correct one ... ;-)

Lars-Johan Liman (RSSAC): s/sites/sits/

Kal Feher: agree with Jay. I was also going to suggest a change to that title

Bart Boswinkel: @Jay is this title change: Changes to the SLA the CSC is recommending or considering

Allan MacGillivray: These are the words in the actual contract: 4. Type. Whether the threshold specified is a minimum target (compliance must not be less than the target) or a maximum target (compliance must not be more than the target).

Kal Feher: we should try to get Elain's confirmation prior to formal release

Trang Nguyen: I will circulate a revised draft today.

Lars-Johan Liman (RSSAC): (Can the "someone" who's moving furniture around, please mute?)

Byron Holland (ccNSO): I'm back

Elise Lindeberg GAC: Bart, SO/AC - including GAC ?

Lars-Johan Liman (RSSAC): I'm not too worried about slight mail delay. The important thing is publishing on the web.

Elise Lindeberg GAC: Byron - agree,

Jay Daley: None from me

Kal Feher: none

Allan MacGillivray: Byron - would the email include both the CSC report and the PTI report?

elise gerich: The revised language for the Appendix with the Service Level Definitions has been sent to the list.

Elise Lindeberg GAC: Allan - I think both, - to show what we have looked into

Lars-Johan Liman (RSSAC): I actually liked the mock-up a lot!

Jay Daley: https://urldefense.proofpoint.com/v2/url?u=https-3A__datatracker.ietf.org_group_ccg_about_&d=DgICaQ&c=FmY1u3Pj6wrcrwlI3mSVzgfkbPSS6sJms7xcl4I5cM&r=pPHd0x0RM7KKQRoBWnp9qDoof8XAYsJ8yhHq-z8EWgM&m=KIJfGPHQ9qzJazhE26mk27mKecX8DWagRn99LiTgi5o&s=oeUA2PhF1ia0inYlqzbWjEragBcll0_qty-g0hYXVBE&e=

Jay Daley: nothing from me

Kal Feher: no. nothing from me

Elise Lindeberg GAC: would be very usefull, yes ;)

Elise Lindeberg GAC: agree - "important" is good enough

elise gerich: yes that is correct - a fixed date

Kal Feher: it's fine for me

elise gerich: Thank you, Liman.

Lars-Johan Liman (RSSAC): Time time works FINE for me!

Lars-Johan Liman (RSSAC): Seems fair to me.

Lars-Johan Liman (RSSAC): Noting that we may have to push our meeting a few days.

Kal Feher: I'm ok with that

elise gerich: Thank you - we will have the report to you on the 12th or the first week day thereafter.

Lars-Johan Liman (RSSAC): Thank you all!

Elise Lindeberg GAC: thanks all

Jay Daley: thanks

Kal Feher: thank

elise gerich: Thanks and bye

Byron Holland (ccNSO): Thanks all