Maria Otanes:Welcome to the Customer Standing Committee (CSC) Meeting 7 on 15 February 2017@ 20:00 UTC

Byron Holland (ccNSO):Will call in in one minute

Byron Holland (ccNSO):I am on the call and can hear you

Byron Holland (ccNSO): I will call back in on another line

Elise Gerich: Ah, thanks for the update

Trang Nguyen: Could we please have scrolling right?

Maria Otanes: Should be scrollable now

Trang Nguyen: Thank you!

Elise Lindeberg GAC:I had some comments from some GAC members - I will send them tomorrow to the CSC list

Elaine Pruis:a little louder please Jay

Jay Daley: And a reference to the text in the SLA that caused this issue please Kal Feher: satisfactory.

Jay Daley: I agree - satisfactory and these two issues have beeen mentioned before

Jay Daley:Pretty much the same as the last time

Kal Feher:+1 to Jay and Byron

Elise Lindeberg GAC:agree

Lars-Johan Liman (RSSAC):Ugh! Me?! Ayayay. That means I have to remember what I suggested ... ;-)

Jay Daley: Thanks Trang

Trang Nguyen: That was Ria with the update on the repository of action items. She gets the credit for that work. :)

James Gannon [GNSO-Liason Non Registry]: Yeah no feedback from me as it was pretty comprehensive ok for me

Jay Daley: I prefer Tuesday 18th

Lars-Johan Liman (RSSAC): I suggest Tuesday 18!!

James Gannon [GNSO-Liason Non Registry]: Anytime later that week wors for me Lars-Johan Liman (RSSAC): OK 19 is fine!

Jay Daley: Actually 17th for most of you is 18th for me

Lars-Johan Liman (RSSAC):19!! :-)

James Gannon [GNSO-Liason Non Registry]: I would like to move

Jay Daley: Happy with 19th for you

Kal Feher: Its the 18th for me as well

Elise Lindeberg GAC:fine with all the dates

Elaine Pruis:repeat the time please?

Elise Gerich: OK with me

Kal Feher:fine for me

Jay Daley:I am

James Gannon [GNSO-Liason Non Registry]: I will be

Kal Feher:I am unlikely to be there

Lars-Johan Liman (RSSAC):Me too

Elise Lindeberg GAC:also

Elaine Pruis:30% chance

Kal Feher:yes.

Elaine Pruis:yes

Lars-Johan Liman (RSSAC):I \_will\_ be there. It came out wrong with Kal's comment above ... ;-)

James Gannon [GNSO-Liason Non Registry]: Holiday but works for me

James Gannon [GNSO-Liason Non Registry]: Yes long term planning is best

James Gannon [GNSO-Liason Non Registry]: I will not arrive until the 15th and will be in the SSR2 RT meeting for that full day unfortunately

Jay Daley: I think GNSO is Elaine/Kal

Elaine Pruis: i'm fine with the suggestions for me

Kal Feher:please note that I will not arrive until Sunday evening! Elaine sorry but you are on your own

Jay Daley: I should be able to come

Jay Daley:to GSNO

Elaine Pruis:great

Elise Lindeberg GAC:Very good - I think we can make the presentation with less slides, - and the core should be to explain what we actually monitor and review James Gannon [GNSO-Liason Non Registry]:Can I suggest we dont include the Special IFRT as upcoming work

Elise Lindeberg GAC:agree - one smaller verion for the GAC;)

Elise Lindeberg GAC:we are boring..

Elise Lindeberg GAC:the GAC that is:))

Elise Lindeberg GAC:sure;)

Kal Feher:note James' comment

James Gannon [GNSO-Liason Non Registry]: I would like the Special IFRT removed if possible

James Gannon [GNSO-Liason Non Registry]:Bad omens =)

Elise Lindeberg GAC: I have given a rather lang report to the GAC last week, - so that a presentation in Copenhagen can be quite trimmed down

Jay Daley: I gave my comments previously

Elise Gerich:one suggestion from Jay was to offer some sort of give-away for people to respond to the survey

Bart Boswinkel:Document is scollabel

Jay Daley:Indeed

Jay Daley: Apologies - I need to drop off the meeting now - urgent issue come up

Maria Otanes: This is the first version

Elise Lindeberg GAC: Have you mapped it against the terminology in the CSC mandate

Elise Lindeberg GAC:sorry - I fell out just as my comments was posted

Kal Feher:support four for now.

Kal Feher:ah ok. thankyou. I had not seen that line

Kal Feher: yes thank you

Elise Gerich: Thank you all, and good-bye

Elise Lindeberg GAC:thank you :)

Kal Feher:thank you

Lars-Johan Liman (RSSAC): Thank you all! See you in CPH!

Elaine Pruis:thank you