**Customer Standing Committee (CSC) Meeting 9**

19 April 2017 @ 20:00 – 21:30 UTC

**Agenda**

1. **Welcome and Introduction**
2. **Action items (only report on open items)**

Action 08 2017 02 Trang/Bart By May CSC meeting:  process description change of SLE.

Action 08 2017 03 Kal and Jay meet off-line with Elise G to provide clarification on suggestions

Action 08 2017 04 Byron: Re-iterate on work item overview on list before next meeting

Action 08 2017 05 Secretariat: Use re-iterated list to propose agenda April and May

1. **PTI Performance March 2017**

**a.** PTI report to CSC

**b.** CSC report

1. **Review updated ‘List of Identified Work Items for CSC’**

**a.** Identify who will lead on CSC for individual item

**b.** Agree priority and scheduling

**c.** Next steps (including dedicated intersessional meeting in April/May time frame?)

1. **Progress discussion Roadmap / Review of Implementation of Existing SLE’s**

**a.** Report initial discussions and clarifications PTI/CSC (Elise, Kal and Jay)

**b.** Next steps

1. **ICANN59 Meeting**

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| **Attending** | **Not Attending** |
| Byron HollandElise GerichElise LindebergJames GannonJeff BedserLars-Johan LimanMohamed El Bashir | Elaine PruisJay DaleyKal Feher |

1. **If time permits: kick off discussion remedial action procedure**
2. **AOB**
3. **Adjourn**