

# Customer Standing Committee (CSC) Meeting 13

17 August 2017 @ 20:00 – 21:30 UTC

## Agenda

### 1. Welcome and Introduction

### 2. Action items (only report on open items)

Action 12 2017 01	Elise G going forward PTI reports should be based on new methodology. Agreed to start with update June PTI report	Completed
Action 12 2017 02	Bart come up with scenario's for SLE change procedure	
Action 12 2017 03	James, Byron and Bart to work on logistics for ccNSO and GNSO Council approval of changes to SLE	
Action 12 2017 04	Elaine to circulate to CSC proposed changes to CSC charter	Completed
Action 12 2017 05	Byron to put forward sketch of first year annual reporting framework (August meeting) to present to community in Abu Dhabi	

### 3. PTI Performance July 2017

- a. PTI report to CSC
- b. CSC report

### 4. Update from Remedial Action Procedures Working Group

### 5. Update on Procedure for SLA Amendment

### 6. Update on CSC Charter Review

- a. Confirm of charter adoption
- b. CSC review of its charter

### 7. ICANN60 Abu Dhabi (28 October - 3 November)

- a. Outline Annual Update/Report (action 05, see above)
- b. Proposed Meetings schedule
- c. Outline Presentations: What needs to be included?
  - i. Topics
  - ii. Full-deck and Summary deck?

### 8. AOB

### 9. Adjourn