

Customer Standing Committee (CSC) Meeting 15

16 October 2017 @ 19:30 – 21:30 UTC

Agenda

1. Welcome and Introduction

2. Discussion with the CSC Charter Review Team

- a. How effective is the CSC in handling its business (as seen as by us as independent observers) – and if there are any issues, are they associated with the charter?
- b. A discussion on the CSC proposals (and their wider implications) for charter changes.

Regular Meeting 20.00 UTC

1. Welcome and Introduction

2. Action items (only report on open items)

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| Action 14 2017 01 | Staff update CSC report | Completed |
| Action 14 2017 02 | Kal/Jay: include in proposal rolling forward reporting method with respect to third metric | Ongoing |
| Action 14 2017 03 | PTI: By next meeting (15) provide timeline for implementation of technical test suite | Completed; to be discussed agenda item 4 |
| Action 14 2017 04 | Secretariat: invite Samantha Eisner (ICANN legal) to next meeting to discuss next steps re required change of IANA naming Function Contract to allow different modes of change SLE's | Completed |
| Action 14 2017 05 | Secretariat: Compile overall document to be presented to CSC review team by Wednesday 20 September | Completed |
| Action 14 2017 06 | Secretariat: Arrange invite CSC review team to next meeting (15), possible schedule for 2 hours | Completed |
| Action 14 2017 07 | Secretariat check whether Board wants to meet with CSC, taking into account 1 year anniversary | Completed; need further followup |

3. PTI Performance September 2017

- a. PTI report to CSC
- b. CSC report

4. Timeline for Implementation of Technical Test Suite

5. SLA change process (Invited guest Samantha Eisner, ICANN org legal)

- a. SLA change procedures IANA Naming Function Contract
- b. Proposed Changes to specific SLA's: next steps

6. Update from Remedial Action Procedures Working Group

- a. Current status
- b. Next steps

7. ICANN60 Abu Dhabi

- a. Confirmation of meetings
- b. Draft presentation deck
- c. Topics for the agenda of the F2F Meeting
 - Presentation One year CSC
 - Concluded Discussion Remedial action procedures
 - SLA Change procedures, next steps
 - Present Proposed changes SLA to community present
 - Other?

8. AOB

9. Adjourn