

Subject: Escalation of an IANA Naming Function Request

Ticket Numbers: 988824 and 988829

Issue: Transfer request and lack of clarity in notifications for the .PK domain

Date: November 9-14, 2017

Status: Request has been rejected and closed

Summary:

On 9 November 2017, PTI received a request to transfer management of the country code top level for Pakistan (.PK) to a proposed new manager.

The current manager of .PK was notified of the transfer request via the email notification message sent by the Root Zone Management System (RZMS) upon lodging of the request. The current manager of .PK sent a message to PTI and asked for more information regarding this transfer request. The IANA Services Specialist replied and provided the requested information.

The current manager of .PK rejected the transfer request, and the request was thus closed automatically by the RZMS. The current manager expressed concern that this was an “unauthorized” request and escalated to a PTI Board member, and later to the PTI President.

The IANA Services Senior Manager responded to the .PK manager’s concern, explaining that the objection to the transfer of the .PK domain has been noted and that the previous request is now closed. She encouraged the manager to communicate with the party who submitted the transfer request and resolve any issues locally.

In response to the escalation, the PTI President addressed the concerns expressed by the .PK manager; assured him that the request followed

established policies and procedures; and noted that PTI would review the responses in question for improvement in clarity. She encouraged him to have a dialogue with the party that submitted the transfer request in order to avoid further misunderstanding within the community served by the .PK domain.

Conclusion:

The transfer request followed normal procedures and was rejected at the contact confirmation stage, as per policy, on 11 November 2017. PTI is reviewing the auto-generated communications for clarity and will revise as appropriate. As per RFC 1591, we encourage requestors to work with each other locally to achieve a mutual agreement regarding the domain. No further action is required at this time.