Customer Standing Committee (CSC) Meeting 18

15 February 2018 @ 20:00 - 22:00 UTC

Agenda

1. Welcome and Introduction

3. Action items (only report on open items)

| Action 17 2017 01 | Jay and Kal: provide letter for CSC review to include mechanism in charter. To be completed as soon as possible to allow CSC review team to include in draft report and draft update of charter | Completed |
|-------------------|---|-----------|
| | draft report and draft update of charter | |
| Action 17 2017 02 | Include CSC chair election agenda next meeting | Completed |

4. PTI Performance January 2018

- a. PTI report to CSC
- **b.** CSC report
- 5. CSC Chair Election

6. Update from Remedial Action Procedures Working Group

- 7. SLA change process update
- 8. CSC Charter Review Team Update
- 9. High Level overview results of IANA survey (if time permits)
- 10. AOB
- 11. Adjourn