Customer Standing Committee (CSC) Meeting 21

15 May 2018 @ 20:00 – 21:30 UTC

Agenda

1. Welcome

2. Action items (only report on open items).

Action 20-01 2018	Secretariat. If Zoom used for next call, open Google doc and share link with CSC membership to take notes in parallel.	Pending
Action 20-02 2018	Include message adoption of RAP in cover letter to community, in CSC report, and publish RAP on website.	Completed
Action 20-03 2018	PTI to explore effort needed to extract regional data on performance against Service Levels, initially only for ccTLDs, and report back at the next meeting.	Pending
Action 20-04 2018	Secretariat to include suggested wording in CSC Findings report.	Completed
Action 20-05 2018	Include discussion CSC Charter review team report on agenda next meeting. CSC to read document ahead of time and think about possible comments.	Completed
Action 20-06 2018	Secretariat/ICANN org to circulate draft document on Selection process by mail for feed-back. CSC feed-back up and until Friday 20 April COB.	Completed
Action 20-07 2018	Secretariat to circulate by 26 April final documents on selection process to CSC to distribute across appointing SOs and ACs	Completed

3. PTI Performance April 2018
      a. PTI report to CSC
      b. CSC report

4. Discuss CSC Charter Review Team Report

5. CSC Members and Liaisons Selection Process

6. SLE Changes

7. Next Meetings

8. AOB

9. Adjourn