

# Customer Standing Committee (CSC) Barcelona Meeting

22 October 2018 @ 10:30 – 12:00 CEST

## Agenda

### 1. Welcome and Introduction

### 2. Action items (only report on open items)

Action 23 01 2018	Trang to circulate material on volunteer. Volunteers have one week to contemplate	Completed
Action 23 02 2018	CSC to take decision on list two weeks of today	Completed
Action 23 03 2018	All documentation re Change mechanism to be circulated to full group after the call	Completed
Action 23 04 2018	All to look at proposed change mechanism and comment online	Ongoing
Action 23 05 2018	Staff to re-circulate letter and amended charter CSC	Completed
Action 23 06 2018	Staff propose text RAP to meet requirements on change procedure per amended charter and for adoption by CSC and PTI	Ongoing
Action 23 07 2018	Proposal to Include requirement to inform RySG, ccNSO and GNSO Councils in RAP for adoption by CSC and PTI	Ongoing
Action 23 08 2018	Secretariat work through logistics, regularize meeting and for meeting in Barcelona	Completed
Action 23 09 2018	Bart and Allan prepare the annual overview presentation	Completed

### 3. CSC Effectiveness Review Team

### 4. PTI Performance September 2018

- a. PTI report to CSC
- b. CSC report

### 5. CSC – The Year in Review

### 6. PTI Board

### 7. SLA Change Mechanism

### 8. RAP Update

### 9. Election Vice-chair

### 10. Next Meeting: Suggest virtual meeting 15 November

### 11. AOB

### 12. Adjourn