Customer Standing Committee (CSC) Meeting 27

15 February 2018 @ 19:00 – 20:30 UTC

Agenda

1. Welcome

2. Effectiveness Review Team Initial Report

https://community.icann.org/x/_5IWBg

3. Action items (only report on open items, all completed)

Action 01 26 2018	Secretariat to complete overview and send to the list in 2 weeks post call date	Completed
Action 02 26 2018	Secretariat to prepare cover note and circulate CSC findings PTI performance as adopted	Completed
Action 03 26 2018	Chair to draft letter, circulate to the CSC by mail by 18 January, finalize after feedback CSC membership and submit before closure of comment period (comment date: 01 February 2019, 23.59 UTC / submission deadline: 08 February)	Completed
Action 04 26 2018	CSC membership to provide input and feedback to draft budget submission online within 5 working days	Completed
Action 05 26 2018	Naela next meeting: describing what needs to happen to make envisioned changes to SLAs	To be sent by 15 February
Action 06 26 2018	Action Staff: CSC 1-on-1 by February meeting. Doodle poll to be sent out	Completed
Action 07 26 2018	Naela will take action back to staff to produce prototype for next meeting	To be sent by 12 February

4. PTI Performance January 2019
      a. PTI report to CSC
      b. CSC report

5. SLA Change Mechanism Process Update
     a.   Summary of Comments

6. SLA Changes – Description of Proposed Changes and Way Forward

7. IFRT Update

8. RAP Revisions – Status of PTI Approval

9. ICANN64 Kobe Meeting
     b.   Slide Deck
     c.   Meeting Times
        CSC Public Session: Monday, 11 March, 10:30-12:00
        ccNSO Members Day Update: Tuesday, 12 March, 15:15-16:15*
        RySG Members Meeting: Tuesday, 12 March, TBD*
        CSC/ICANN Board Session: Wednesday, 13 March, 15:00-15:45

        *Tentatively Scheduled

10. AOB

11. Adjourn