# Overview for Proceeding with SLA changes

The CSC, PTI and ICANN worked to develop the new “[Process for Amending the IANA Naming Service Level Agreements](https://www.icann.org/en/system/files/files/iana-naming-sla-amend-process-17dec18-en.pdf)”*.* The process provides for how to determine if an SLA should be modified, and the method for doing so with appropriate consultation and agreement levels. This process contains safeguards and mechanisms to ensure that due diligence will be followed in making changes to the SLAs.

None of the requirements in the process for amending IANA Naming SLAs override any obligations within the IANA Naming Functions Contract.

Once the Amendment No. 1 to the IANA Naming Functions Contract is approved and the SLA Tables published on PTI’s webpage, the “[Process for Amending the IANA Naming Service Level Agreements](https://www.icann.org/en/system/files/files/iana-naming-sla-amend-process-17dec18-en.pdf)” will be in effect as the mechanism for change.

To date, the CSC, PTI and ICANN have discussed amendments or creation of several SLAs:

1. Technical Checks
2. IDN Tables or LGRs
3. ccTLD creation or transfer pending further collaboration on the nature of SLAs

**Sequencing of the proposed SLA changes/creation**

Determining the roll-out strategy for the sequence of change proposals, and whether each is done individually or grouped together should be based on the differences between 1) the required process steps for that particular SLA Change type and 2) how far along in the change process each proposed SLA change is today.

*Required Process Steps:* There are four different categories of SLA changes with differing community consultations:

1. New SLA Item
2. Remove SLA Item
3. Change SLA Item definition and target/threshold
4. Change SLA Item target/threshold only

Category i, ii and iii require more process milestones which increase the timeline. The additional process milestones are due to a required public comment and formal approval by the GNSO Council and ccNSO Council, both which have minimum day requirements. Category iv does not require a public comment or GNSO Council and ccNSO Council approvals, and therefor can be rolled out quickly once agreement on the new threshold has been achieved.

*Where each proposed SLA is within the change process:* The Change Process has two key phases; the first is gaining agreement between the CSC, PTI and ICANN about a final SLA change recommendation; the second phase are the steps to gain community agreement, formulate a more concrete implementation plan and then complete the SLA request.

The three planned SLA changes each require a different level of community consultation/approvals OR are at a different stage in the change process. For this reason it is recommended that the three SLA Change requests be handled separately.

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|  | **Technical Checks** | **IDN Tables or LGRs** | **ccTLD creation or transfer pending further collaboration on the nature of SLAs** |
| **Category** | change threshold only | New SLA item | Change SLA definition and threshold |
| **In Phase 1 of Change Process** | COMPLETE | COMPLETE | IN PROGRESS: new threshold to set still under discussion and has been determined that more community input is needed |
| **In Phase 2 of Change Process** | TO BEGIN | TO BEGIN | NOT READY |
| **Community Consultation** | Only notification to the community required, no approvals needed | Public comment and GNSO/ccNSO Council approval required | Public comment and GNSO/ccNSO Council approval required |