Customer Standing Committee (CSC) Meeting 33
18 September 2019 @ 18:00 – 19:30 UTC

Agenda

1. Welcome and Introduction

2. Action items (only report on open items)

Action Items		
Action 01 32 2019	PTI to present overview on how to present SLA thresholds in conjunction with charts in performance reporting	Completed
Action 02 32 2019	ICANN Staff / CSC secretariat update CSC report and recirculate 19 or 20 August	Completed
Action 03 32 2019	PTI to update and adjust language Dashboard re ccTLDs to FoI language. Inform CSC on timing for adjustment	Ongoing
Action 04 32 2019	PTI/Secretariat: provide clarity ccTLD on required language re agreement in delegation and transfer SLA document and/or adjust language accordingly	Completed
Action 05 32 2019	All to suggest to chair if and what to include in retrospective	Ongoing
Action 06 32 2019	Secretariat include chair election on September agenda	Completed

3. PTI Performance August 2019
   a) PTI report to CSC
   b) CSC report

4. Changes to SLAs
   a) IDN Tables
   b) ccTLDs

5. IFRT Update

6. Update CSC Members & Liaisons Selection Process

7. Update Internal Rules CSC

8. Chair & Vice-Chair Election

9. ICANN66 Montreal: CSC Public Session, 04 November 2019, 15:15-16:45 EST

10. Next Meeting: 15 October 2019, 18:00-19:30 UTC

11. AOB

12. Adjourn