

# Customer Standing Committee (CSC) Meeting 37

19 February 2020 @ 18:00 – 19:30 UTC

## Agenda

### 1. Welcome and Introduction

### 2. Action items (only report on open items)

Action Items		
Action 01 36 2019	PTI to send latest version amended SLA creation and transfer to CSC to seek formal approval	Completed
Action 02 36 2019	CSC and PTI to approve proposed amended SLA formally	Completed from CSC side, awaiting formal notification PTI. Item 4 on the agenda
Action 03 36 2019	After CSC and PTI have approved SLA change, CSC to seek approval for amendment from ccNSO & GNSO Councils	Item 4 on the agenda
Action 04 36 2019	PTI to provide update implementation amended SLA creation and transfer ccTLDs by next meeting	Completed
Action 05 36 2019	PTI to provide overview of items to consider CSC is entitled and / or should monitor under the IANA Naming Function Contract (including the SOW) by the February meeting	Completed. Item 5 on the agenda
Action 06 36 2019	CSC secretariat to provide overview of work items under CSC charter by the February meeting	Completed. Item 5 on the agenda
Action 07 36 2019	Chair ensure discussion on scope of performance monitoring topic of March face-to-face meeting (ICANN67)	On agenda Cancun F2F
Action 08 36 2019	Amy to draft email request, to be sent by Liman to chair BTC	Completed
Action 09 36 2019	Liman to send email request to chair BTC	Completed
Action 10 36 2019	CSC Secretariat to confirm November and December 2020 meeting dates and time after completion 2020 selection process CSC members	To be completed in September (post selection CSC membership)

### 3. PTI Performance January 2020

- a) PTI report to CSC  
*Informational*
- b) CSC Findings PTI Performance  
*For Approval*

### 4. SLA Amendments – Updates

- a) 4.1 Update of processes  
*Informational*
- b) Letter to ccNSO and GNSO Council seeking approval for amended SLA  
*Informational*

### 5. Scope of Role CSC

*Informational*

### 6. IFRT Update

*Informational*

### 7. Chair and Vice-Chair Election

*Informational:* According to the internal procedure the regular chair and vice -chair election for regular one year term takes place at or around the Community Forum ( this year ICANN67). CSC Internal Chair and Vice-Chair election procedure: <https://www.icann.org/en/system/files/files/csc-appointment-procedure-04nov19-en.pdf>

**8. Meetings in ICANN67 Cancun:**

- CSC Public Session: Monday, 09 March 2020, 13:30-15:00
- RySG Update: Tuesday, 10 March 2020, tbd
- ccNSO Update: Wednesday, 11 March 2020, 09:00-10:00
- CSC/BTC Joint Session: Wednesday, 11 March 2020, 11:30-12:00
- CSC/IFRT Joint Session: Wednesday, 11 March 2020, 13:30-15:00

**9. AOB**

**10. Adjourn**