

# Customer Standing Committee (CSC) Meeting 38

18 March 2020 @ 18:00 – 19:30 UTC

## Agenda

### 1. Welcome and Introduction

### 2. Chair and Vice-Chair Election

### 3. Action items (only report on open items)

Action Items		
Action 01 37 2019	PTI, Review presentation of performance to present also number of SLA met. To inform CSC at its next meeting on feasibility	Defer to item 4 on agenda
Action 02 37 2019	CSC, Chair to send letter to ccNSO and GNSO Councils to seek their approval SLA change	Completed, item 5 agenda
Action 03 37 2019	PTI to provide presentation. Expect PTI to explain in detail, also to talk about changes.	Item 6 Agenda
Action 04 37 2019	All, Nominate chair and vice-chair by 28 February 2020, 23.59UTC	Completed

### 4. PTI Performance February 2020

- a) PTI report to CSC
- b) CSC Findings PTI Performance

### 5. SLA Amendment Updates

### 6. Presentation and discussion on possible role CSC re monitoring PTI performance DNSSEC

### 7. IFRT Update

### 8. AOB

### 9. Adjourn