

Customer Standing Committee (CSC) Meeting 39

15 April 2020 @ 18:00 – 19:30 UTC

Agenda

1. Welcome and Introduction

2. Action items (all actions completed)

Action Items		
Action 01 38 2020	PTI to propose light weight metrics on its performance re KSK roll-over process.	Completed, to item 6 on agenda
Action 02 38 2020	CSC membership think-up relevant metrics to monitor PTI performance re KSK roll-over.	Item 6 agenda
Action 03 38 2020	CSC Secretariat to circulate PTI slides to CSC list.	Completed

4. PTI Performance February 2020

- a) PTI report to CSC March 2020.
- b) CSC Findings PTI Performance.

5. SLA Amendment Updates

Awaiting confirmation of approval by the ccNSO and GNSO Councils

6. Continue discussion possible role CSC re monitoring PTI performance DNSsec KSK roll-over

7. IFRT Update

James Gannon / Amy Craemer on progress to date IFRT

- Progress to date and presentation
- Meeting CSC with IFRT: 28 April 2020. Question IFRT to CSC:
In CSC's opinion, has PTI acted in good faith to resolve any performance issues the CSC has identified in the past?

8. AOB

9. Next meetings

Proposed dates, to be confirmed:

- Wednesday 13 May 2020, 18.00 UTC (Hoping PTI is able to report before the regular meeting of the 15th)
- Wednesday 17 June 2020, 18.00 UTC
- Wednesday 15 July 2020, 18.00 UTC

10. Adjourn