

SLA Change Process overview

Original mechanisms

Mechanism 1

ICANN shall not agree to modify, amend or waive any Material Terms (as defined below) of the IANA Naming Function Contract or the IANA Naming Function SOW if a majority of each of the ccNSO and GNSO Councils reject the proposed modification, amendment or waiver.

(Original IANA Naming Function Contract)

Mechanism 2

Implement any modification, waiver or amendment to the IANA Naming Function Contract or IANA Naming Function SOW related to an IFR Recommendation or Special IFR Recommendation approved pursuant to Section 18.6 or an SCWG Recommendation approved pursuant to Section 19.4

What was needed?

Replacement of mechanism 1 to allow for nuanced change process, reflecting type of SLA change required.

Types of SLA changes agreed between CSC and PTI

- i. New SLA Item
- ii. Remove SLA Item
- iii. Change SLA Item definition and target/threshold
- iv. Change SLA Item target/threshold only

Building blocks replacement Mechanism 1 (SLA Change Process)

- CSC mandated to agree to SLA changes since Charter update (June 2018)
 - see: <https://www.icann.org/en/system/files/files/csc-charter-amended-27jun18-en.pdf>
- Agreement on "Process for amending the IANA Naming Function Service Level Agreements"
 - See: <https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf>
- Agreement on "Procedure for Modifying the process for amending the IANA Naming Function Service Level Agreements"
 - See: <https://www.icann.org/en/system/files/files/iana-naming-function-sla-amendment-process-28mar19-en.pdf>
- Process and Procedure have become effective since amendment of IANA Naming Function Contract (May 2019)
 - See: <https://www.icann.org/en/system/files/files/iana-naming-function-agreement-amendment-1-07may19-en.pdf>

CSC-PTI SLA Change Process

The SLA Change Process ensures that agreement is reached, and the appropriate level of informing community and consultation is conducted before a change can be made

Step 1:

The CSC, PTI and ICANN may recommend and need to agree to modify, remove or create a new SLA for a variety of reasons.

Step 2:

Inform Community (always)

Step 3:

Public Consultation (Type i, ii, and iii)

Step 4:

CSC requests and ccNSO and GNSO Councils approve SLA change after public consultation (Type I,ii, and iii)

SLA changes since May 2019

- Technical Checks (need revision to the metric only)
 - Type iv: Change SLA Item target/threshold only
 - Status: COMPLETED and OPERATIONAL
- New SLAs, for publication of IDN / LGR tables
 - Type i: New SLA
 - Status: COMPLETED and OPERATIONAL
- ccTLD Delegation/Transfer: Validation and Reviews
 - Type iii: Change SLA Item definition and target/threshold
 - Status APPROVED by ccNSO and GNSO Councils