**CSC Findings of IANA Naming Function Performance Report for the Month of February 2021**

Date: 17 March 2021

**Overall Finding**

The CSC completed review of the February 2021 IANA Naming Function Performance Report and finds that PTI’s performance for the month was:

Satisfactory- PTI met the service level agreement at 98.4% for the month of February 2021. The missed service level agreement was satisfactorily explained and not an indication of a performance issue:

ccTLD Creation/Transfer (Technical Check – retest) – the testing on one individual TLD was repeated 27 times throughout the month due to nameserver unreachability, and therefore had a significant impact on the overall metric.

**Metrics That the CSC is Tracking Closely**

Currently, there are no metrics requiring close tracking.

**SLA metrics that are in the process of being changed**

Currently, there are no SLAs in the process of being changed.

**Report of Escalations**

No new escalations have been received during this reporting period.

**IANA Naming Function Performance Report February 2021**

The IANA Naming Function Monthly Performance Reports are available at:

https://www.iana.org/performance/csc-reports