



Implementation Oversight Task Force (IOTF) Meeting

Call #8 | 04 May 2016

Agenda

1. Opening Remarks
2. Implementation Items
 - IANA Escalation Mechanism: Obtain final agreement from IOTF
 - CSC Updates: Updates from Donna Austin
 - Document Review Process & Timeline
3. AOB
4. Closing Remarks

IANA Escalation Mechanism

IANA Escalation Mechanism

Question:

Is the omission of the “ICANN President and CEO” from the escalation step within the paragraph 1367 of Annex I intentional?

Chuck Gomes’ clarification (21 April 2016 via IOTF mailing list):

“As I suspected on the call this week, it was intentional. Thanks to Marika for digging into meeting notes to confirm this. From my own personal point of view, considering that anyone can file a complaint in Phase 1, it seems like overkill to escalate a complaint in Phase 1 to the President and CEO, and if it is a recurring problem or of a more significant nature, registry operations or the ccNSO or GNSO may escalate it further via Phase 2.”

Question:

Flowchart #1 and #3 of the Annex J are titled the same (“IANA Problem Resolution Process”), but the contents of the flowcharts differ. Is the difference intentional?

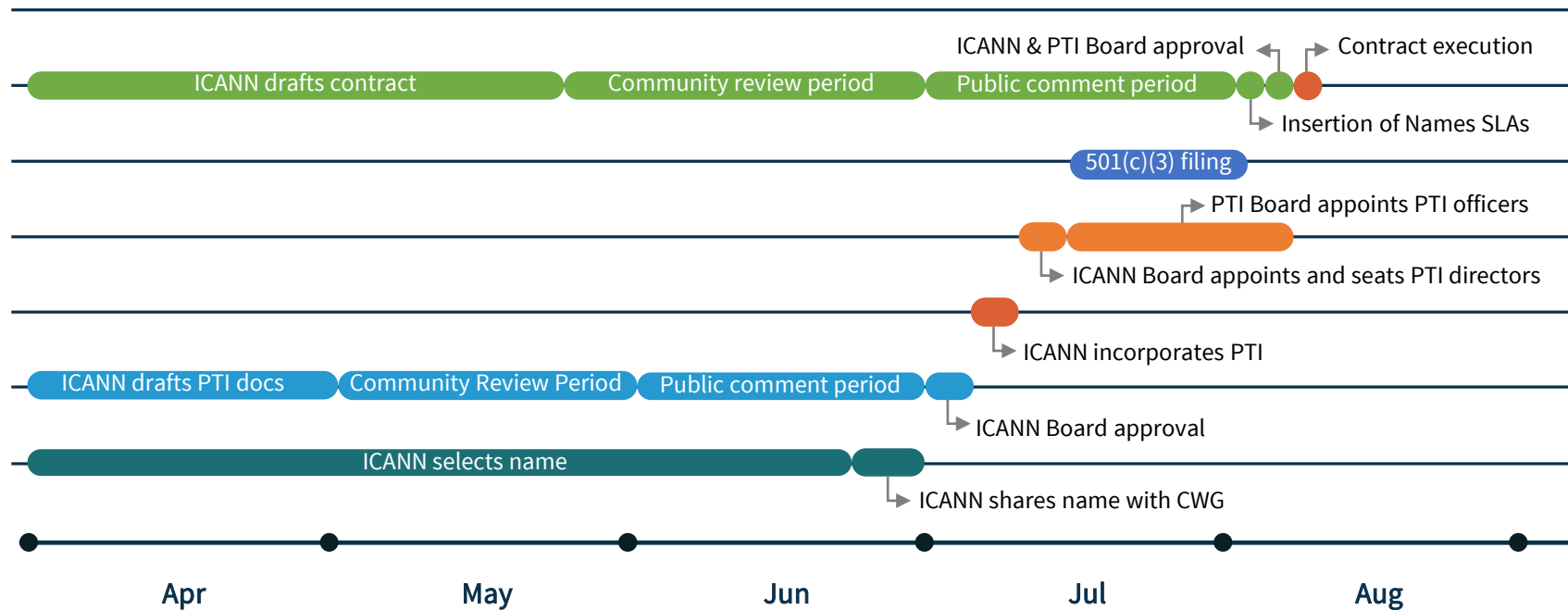
Chuck Gomes’ clarification (21 April 2016 via IOTF mailing list):

“As you can see, the one on page 115 includes the PTI Board step and the one on page 113 does not. The one with the PTI Board step matches the steps in paragraph 1384 on page 112 so it should be used. I am not sure why there was even a need to include the IANA Problem Resolution Process flow chart twice. I suggest deleting the first occurrence. That makes logical sense not only because it is incomplete but also because the last step in the CSC row of the IANA Customer Service Complaint Resolution Process for Naming Related Functions ends with ‘IANA Problem Resolution Process (see next page)’.”

CSC Updates

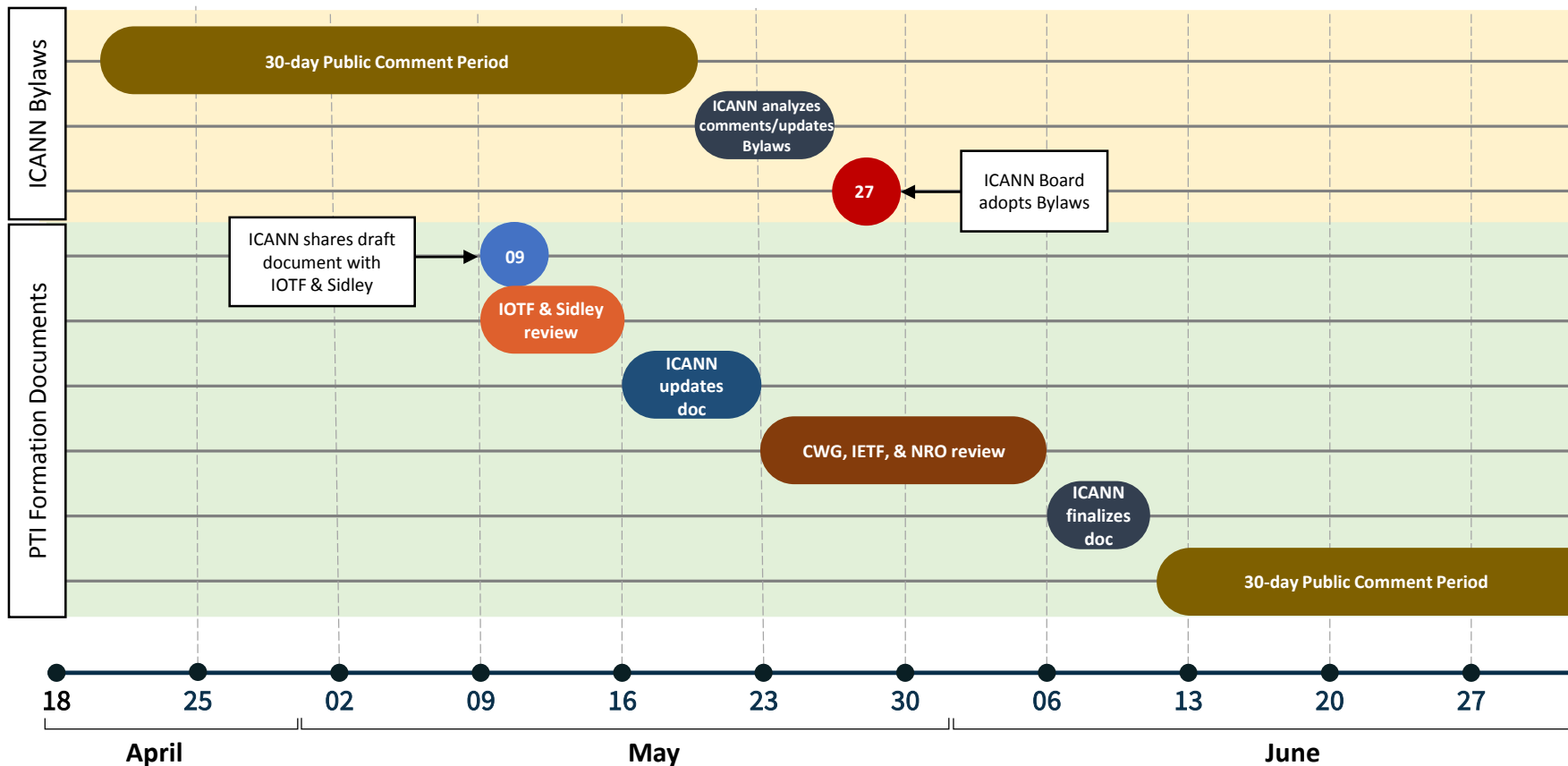
Document Review Process & Timeline

PTI Timeline



Timelines are estimates due to interdependencies

Documents Review Timeline



AOB & Closing Remarks

Appendix

List of implementation item requiring input from IOTF

Category	Items	Priority	Status
PTI Board	<ol style="list-style-type: none"> 1. Approach for selection of PTI independent Board of Directors 2. Define selection criteria for PTI independent Board of Directors 	High	<ol style="list-style-type: none"> 1. Completed 2. Open
PTI*	<ol style="list-style-type: none"> 1. PTI structure 2. PTI governance documents 3. ICANN-PTI Contract 	High	<ol style="list-style-type: none"> 1. Open 2. Open 3. Open
CSC	CSC formation	High	Open
RZERC	RZERC charter	High	Open
IANA Escalation Mechanisms	<ol style="list-style-type: none"> 1. IANA Customer Service Complaint Resolution Process 2. IANA Problem Resolution Process 	Low	<ol style="list-style-type: none"> 1. Open 2. Open
IANA IPR	TBD	Low	Open

*Consider and discuss sections 7 & 8 of Annex C from the CWG proposal during document development process

IOTF Call Decision Log

- **PTI Independent Board of Directors**
 - Initial Selections
 - Jonathan and Lise to serve as interim PTI independent directors assuming there are no issues around conflict and independence (Call #1, 21 March 2016)
 - Ongoing Selections
 - NomCom will be the appointing body for PTI independent directors (Call #1, 21 March 2016)
 - Selection criteria will be provided by direct customers of IANA functions (the CSC) (Call #1, 21 March 2016)
- **PTI Structure**
 - Operations of all 3 functions of Names, Numbers, and Protocol Parameters to move to PTI (Call #2, 25 March 2016)
- **High-level PTI Conflict of Interest & Anonymous Reporting Policies**
 - No objections from IOTF (Call #4, 04 April 2016)
- **Document Review Process & Timeline**
 - Agreement reached (Call #4, 04 April 2016)

Document Review Process & Timeline

