



# NPOC

Not-for-Profit  
Operational Concerns  
Constituency

THE HOME OF  
Not-for-Profit Organization  
in DNS Concerns

Giandana, Franco  
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Argentina

Dear Mr. Giandana

Welcome on board to the **Non-for-Profit Operational Concerns Constituency (NPOC)**, a home for NGOs who have a domain name and want to participate in the policy that rules this critical internet resource for their operation as organizations.

Inside ICANN's complex structure, NPOC is one of the two constituencies, which is part of the Non-Commercial Stakeholder Group (NCSG) which, in turn, integrates the Generic Names Supporting Organizations (GNSO). But do not feel dizzy with that, we are here to help you make your first steps inside NPOC and become an active member. See the [organizational structure](#) for more information about the ICANN hierarchy.

We believe that NGOs have to play a central role in creating, discussing and reviewing top level domain names policy and so have outlined some key steps you can take to familiarize yourself with the process and get involved:

1. **Understand what a domain is:** Learn more about domain name system and the problems, challenges, and opportunities they bring to the operation of organisations like yours. (Suggestion: read the [Beginners Guides](#))
2. **Read the NPOC toolkit:** Learn more about NPOC's work within ICANN, the NPOC structure, current working groups, the role of the NPOC Executive Committee (ExCom), including a glossary of acronyms, which we know can be very tricky! (Suggestion: read [NPOC Beginners Guide](#))
3. **Learn about the policy-making process:** Understand how to help create and review policy, via the online working groups, public comments and open discussions; or at the ICANN Meetings that take place three times every year (Suggestion: Watch [Policy Development Process Video](#))
4. **Get to know the other NGO members of NPOC:** You never know what opportunities for collaboration and conversation exist. (See [our Members](#))

If you have any question, comments, concern or feedback please don't hesitate to contact us at [npoc@npoc.org](mailto:npoc@npoc.org), we will gladly help you!

Let's start working together!

Juan Manuel Rojas  
Membership Committee Chair  
(On behalf Executive Committee Team)