Interview Richard Lim (in Singapore office)

Interview Amanda ? (ask staff for her last name)

Please provide a step by step work flow for inaccuracy reports and templates/guidance for responding to the reports.

Inaccuracy reports that are closed with no action please provide access to those reports so that the RT can review reports in which no action can be taken.

Compliance team indicated they used the following sources to validate format of data when working on inaccuracy reports. Please provide more detail on how these fit in the work flow

UPU website

ITU website for digits in phone number

Chinese data for address

Who provides guidance on interpretation of RAA?

Are there standardized template for team to rely on in interpreting RAA?

If so please provide copies of the templates.

WHOIS ARS report indicate that 40% of legacy gTlds only must comply with the 2009 RAA on WHOIS data. Has this created any issues when inaccuracy reports are filed on these data fields are incomplete? How many reports have you received that fall into this category?

Please schedule a time for the RT subgroup to sit in on a Compliance Operational call

Review Compliance User Collaboration Tool – Please provide access to this tool so that the RT can review

Please provide Org chart indicating where the Compliance team reports.

Is there dotted line reporting?

What transparency for the compliance team has been requested by GAC and ALAC?

Port 43 – What defines compliance?

 Percentage of regsitrars in complete compliance?

 Historically has their been issues with registrars and compliance with the policy?

 Have you issued any notices of breach due to non compliance with Port 43 ?

 Any registrars not providing Port 43 besides GoDaddy?