**Recommendation 5 - ICANN should ensure that requirements for accurate Whois data are widely and pro-actively communicated**

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| 1. Does the portal provide support for all new gTLDs? (e.g., gTLD .film returns an error message) |
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| 1. How often do WHOIS queries performed through the portal fail, is this tracked, and is any action taken to remediate failures? What does ICANN do to ensure that each registry or registrar is compliant with allowing lookups? |
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| 1. Why do some WHOIS queries performed through the portal return blank fields? (i.e., some registrar-supplied WHOIS fields appear to be blank in some responses) |
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| 1. With regard to compliance checks to verify that Registrars are publishing this info, are Resellers also required to publish this info and does compliance spot-check Reseller publication? |
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**Recommendation 8 - ICANN should ensure that there is a clear, unambiguous and enforceable chain of contractual agreements with registries / registrars / registrants to require the provision and maintenance of accurate Whois data**

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| 1. When will the Registrar option to renew under the 2009 RAA be deprecated? |
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| 1. When can it be expected that all Registrars (not just those offering new gTLDs) will move to 2013 RAA? |
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**Recommendation 10 - •ICANN should initiate processes to regulate and oversee privacy proxy service providers**

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| 1. Are there any privacy services? (e.g., studies identifying P/P services) |
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| 1. What are the reasons for delay between GNSO approval/board adoption of PPSAI policy and IRT launch? |
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