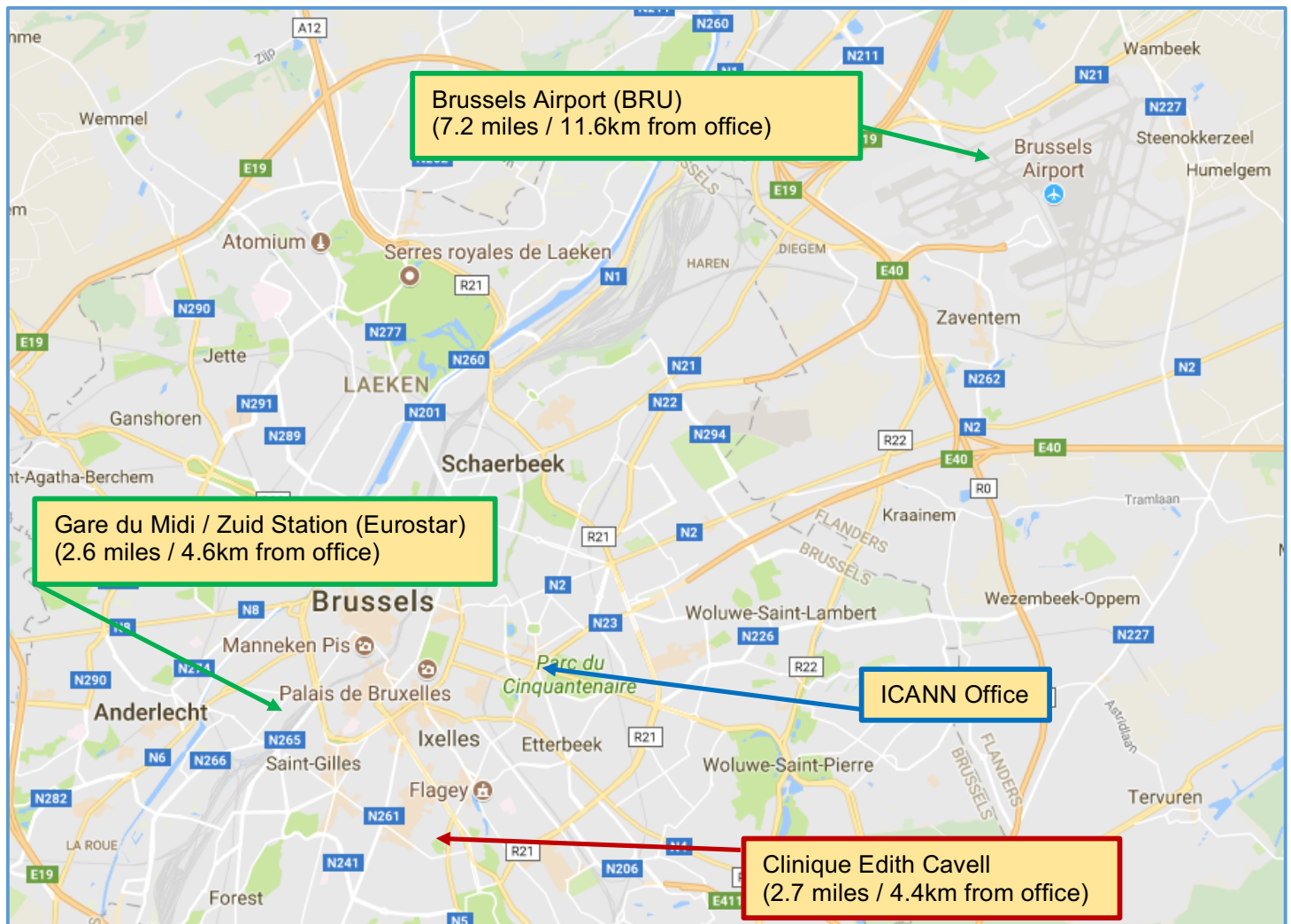


# KEY INFORMATION SHEET – ICANN OFFICE, BRUSSELS, BELGIUM

## DETAILS

- **City, Country:** Brussels (Bruxelles), Belgium
- **Office Location:**
  - **Address:** 6 Rond-Point Schuman, B-1040 Brussels, Belgium
  - **Telephone:** +32 2 894 7400
  - **weCANN site:** <https://wecann.icann.org/groups/brussels>
- **Time Zone:** UTC +1 (Central European Time Zone)
- **Exchange Rate (as at Sep 2017):** Euro € (EUR)
  - (USD) \$ 1 : € 0.85 (EUR)
  - (GBP) £ 1 : € 1.13 (EUR)
- **Foreign Embassies:** [Link to Foreign Embassies](#)
- **Airport:** Brussels Airport (Zaventem Airport) BRU
- **Train:** Eurostar at Gare du Midi/Zuid Station
- **Main Languages:**
  - French
  - Dutch
  - German
  - English



## TRANSPORTATION

- **Taxis:**
  - Airport – ICANN office is approx. 15mins off peak / 45-60 mins peak.
  - Taxis with a taximeter are permanently available in front of the arrivals hall. The fare from the airport to the city center of Brussels is about €30-40. Licensed taxis can be recognized by the blue and yellow emblem.
  - Travelers are advised to avoid unlicensed taxis and being approached by people pretending to be taxi drivers.
  - Auto Lux are a solid car service. They have an app one can download prior to arrival and pre-book a vehicle to office from hotel (or vice versa).
    - Tel: +32 (0) 2 5 123 123 / Website: [Auto Lux Taxis](#)
- **Uber:** At present, it is not recommended to take Uber due to current restrictions.



## ICANN & EMERGENCY CONTACTS

- You can also receive 24/7 health and safety advice from International SOS (but see Medical section below):
  - Phone European Regional Assistance Center: **+44 208.762.8008 (London, UK)**
  - The membership number for ICANN board/staff is: **11BYCS000020**
- In the event of an emergency, or an inquiry about security or medical issues, please contact Security Operations support:
  - Security Operations Duty Officer
    - Hotline: **+1 424.290.8330**
    - Email: [security-operations@icann.org](mailto:security-operations@icann.org)
- Emergency services number: **112 (General)**
  - **100:** Ambulance & Fire Brigade
  - **101:** Police

## MEDICAL

- Vaccinations for Belgium recommended by ISOS:
  - Hepatitis A & B
- ISOS Recommended Hospital: **Clinique Edith Cavell** (also see map):
  - **Address:** 32 Rue Edith Cavell, Brussels, 1180, Belgium.
  - **Phone Numbers:**
    - +32 (0) 2 434 41 11 – Reception
    - +32 (0) 2 434 40 01 – ER
    - +32 (0) 2 434 40 54 – Admissions
    - +32 (0) 2 434 42 40 - Consultations
  - **Website:** [Clinique Edith Cavell](#)



## GENERAL SECURITY RECOMMENDATIONS

- Business travelers should be vigilant against theft while using public transport and in shopping areas.
- Robbers have been known to target personnel getting in and out of taxis at taxi ranks.
- Take basic security precautions against petty and street crime.
- Small groups of youths and pickpockets operate on the city's metro and tram network.
- All valuables should be hidden from sight and bags kept in full view at all times.
- The Police are well trained, reliable and can be approached with confidence. Most police officers will speak some English. Be alert to suspicious behavior and report any suspect packages to the authorities.