## **Open Questions**

## What are the target user groups?

- 1. RSOs wanting to determine where to place anycast instances.
- 2. Recursive resolver operators wanting to better understand the RSS.
- Researchers wanting a better understanding of the RSS.
- 4. Governments wanting to improve on access.
- 5. End-user trying to check if connectivity can be improved (end-user experiment)

## What are the possible Scenarios

- 1. Users changing locations
- 2. Differences between access to root server and other known entity.
- 3. Routing issues?

## What are some common user narratives we can draft for each of these groups?

- 1. What is a need, or a problem, that this tool could solve for each of the above user groups?
  - a. Is the problem known to the user group that has it?
- 2. Why would they use this tool as opposed to an already existing tool?
- 3. How would they learn about the existence of this tool?
- 4. How would this tool fit into their regular work flow?