**WHOIS REVIEW TEAM, JUNE 2011**

**Questions for the Registry/Registrar meeting.**

Note: our aim is to have a wide-ranging discussion. We have included a number of questions for you to think about in advance.

1. In your view, how useful is the WHOIS service?
2. In your view, how effective are ICANN’s current WHOIS related compliance activities in ensuring the maintenance of timely, unrestricted and public access to accurate and complete WHOIS information?
3. If you had control of WHOIS, what would you do to improve WHOIS accuracy and the utility of the WHOIS service more generally?
4. In your view, how successful has ICANN, the registries and registrars been in terms of improving WHOIS accuracy?
5. In your view, what are the main challenges in achieving WHOIS compliance?
6. In your view, what are the three best ways to improve ICANN’s compliance activities?
7. Do you have any suggestions for other compliance activities that may be effective?
8. Overall, how effective do you think ICANN’s compliance work in achieving WHOIS accuracy and availability?
9. In your view, are there any aspects of ICANN’s WHOIS commitments that are not currently enforceable (from ICANN’s perspective), or achievable (from your own)?
10. What should ICANN do to ensure its WHOIS commitments are effectively enforced?
11. What additional power and/or resources does ICANN require to effectively enforce its existing WHOIS commitments?
12. Give one example of an ICANN compliance intervention, of which you have personal knowledge, which was particularly **effective** and why?
13. Give one example of an ICANN compliance intervention, of which you have personal knowledge, which was particularly **ineffective** and why?
14. Thinking about the WHOIS, how far would you agree with the following statements, and can you give us your general comments on them:
* ICANN works constructively with registrars and registries to foster a culture of compliance.
* ICANN proactively monitors compliance by contracted parties
* ICANN resolves contractual compliance matters informally, if appropriate
* ICANN aggressively pursues cases of non-compliance
* ICANN maintains the highest standards of integrity and professionalism
* ICANN continues to develop and enhance procedures for consistent handling of compliance matters
* ICANN analyses WHOIS Data Problem Report System reports and consumer complaint data to assess trends
* ICANN provides timely reporting of Contractual Compliance activities