**WHOIS Policy Review Team – Interaction with the Community**

**Monday, 12 March – 16:30-18:00**

**Costa Rica - La Paz A, C**

Alice Jansen:Welcome to the WHOIS Policy Review Team Session. The session will begin shortly. Your comments and questions will be read in the room if asked.

Rob Golding (othello):? 6. measure reduction in "unreachable domain names" - why does a \*domain\* have to reachable - or do you means something else ?

Olof Nordling:@Rob - will read out your question in the Q&A, if you so wish.

Rob Golding (othello):@olof - please - just to clarify the slide - i \*think\* she meant where the registrant isnt (obviously) contactable, but thats not how it was worded

Olof Nordling:@Rob - I am confident you are correct in that assumption - rather an edit of the slide to be suggested, thus.

gpmgroup:Wby doesn't ICANN offer an incentive to have open & accurate WHOIS data?

gpmgroup:Why

Olof Nordling:@gpmgroup - happy to read that one out in the Q&A, OK?

gpmgroup:thanks perhaps I should word it a little less ambigiously

Olof Nordling:listening;-)

Olof Nordling:listening;-)

Omar Kaminski:Feedback from Twitter: "@miltonmueller: Whois Review team concludes that most consumers have never heard of Whois. So much for the argument that it promotes consumer trust"

Benny Samuelsen - Nordreg AB:@gpmgroup there are lots of reasons for why people don't want all there date public

Benny Samuelsen - Nordreg AB:data

Benny Samuelsen - Nordreg AB:Still the whois service for .com and .net and others like them are a shame and not trustworthy

Rob Golding (othello):? are there recommendations on Criminalising misuses of WHOIS data - it took less than 3 days from a new registration before spam started arriving at the unique email address I used on the domain registration - having such information freely available and public is not just a privacy concern but a real issue to normal users who dont need a supplier of dodgy pharmaceuticals

gpmgroup:I agree Benny but if there was more incentives then it would be an easy (dristibuted) way of cleaning up a large data set

Rob Golding (othello):@Benny - each registrar implenets their own whois system for com/net as it's thin whois - there are many pros and cons to that - pros being keepingyoru client data away from versign, cons being no single layout/implementation  of the data

Benny Samuelsen - Nordreg AB:@rob one of may reasons

gpmgroup:@ Olof  Why doesn’t ICANN offer incentives to have open & accurate WHOIS?

gpmgroup:lost sound

Amy Mushahwar:Yes, I've lost audio, too.

Rob Golding (othello):its gone silent :(

Olof Nordling:we have notified the tech services

Benny Samuelsen - Nordreg AB:@Rob, clearly god reasons you state but whats the alternative ?

Alice Jansen:Apologies - our Staff is looking into the issue. Please refer to the live scribing in the meantime. Thanks for your patience.

Benny Samuelsen - Nordreg AB:I mean for a lot of CC tlds its working fine

Lutz Donnerhacke:@Benny: No Whois at all?

Benny Samuelsen - Nordreg AB:anyway there are a lot of them not working too

gpmgroup:<http://stream.icann.org/sjo43-lapaza-64-en.m3u>

gpmgroup:external sound

Rob Golding (othello):@Benny - personally I think WHOIS is largely pointless and has been for 10 years - in t'old days, when t'interweb was run by people who met down the pub on a friday, it was suseful to knwo who should be contacted about nameserver changes (the tech contact) - now the only person any 3rd party needs realy to contact is the registrar

Rob Golding (othello):is Law-Enforcement have a valid reason to request the "real" data behind a registration, subject to approraite paperwork they can ask

Lutz Donnerhacke:Rob: You are seeking for contractual realtionships in Whois? Like a thin whois delegation structure?

Benny Samuelsen - Nordreg AB:So if for any reason as a hosting company wants to check an owner for a competing domain or infrigements on trademark it shall be hidden ?

Lutz Donnerhacke:Please send in your questions to the public comment list. Otherwise the comments will likly be overseen.

Rob Golding (othello):@Lutz - whois as a way of determining availbility of a domain is flawed - it's not the right method, and as a way for anyone-and-evreyone to ocntact the domain owner - the question really is why shoudl a 3rd party have any "right" to contact anyone - i \*choose\* if my phone number is published in a directory, and commercial calls (as it's not public) to the number are an \*offence\* in uk law- why shouldnt whois data be the same - fines for people using it incorrectly - if that was possible people might bemore inclined to give accurate details

Lutz Donnerhacke:Please add thsi valueable comment to the list. Let it point to proxyy an privacy services

Rob Golding (othello):@Lutz - my \*personal\* opinion is that it's long past its "sell by date" and needs to be taken off the protocol list

Benny Samuelsen - Nordreg AB:@Rob there is a huge difference in someone registering microosoft.com and and someone who is given a phonenumber...

Benny Samuelsen - Nordreg AB:the one registrering a domain is doing somethin active for abuse someone elses rights

Alice Jansen:Participants, please let us know whether you would like us to read your comments in the room. Thanks

Rob Golding (othello):@Benny - and there should be methods to determine who that person is - and the \_ONLY\_ people who would know are teh registrar, as it'll be their client

Rob Golding (othello):@Benny - but the number od \*domain\* infringments is tiny - much more goes on at the \_hosting\_ level, which whois doesnt help with

Lutz Donnerhacke:Hosting is easily determined: By looking up the AS Number from the BGP Routing entry

Benny Samuelsen - Nordreg AB:So you would like to hand out data for every registrar requesting data?

Rob Golding (othello):@Lutz Host != Network :)

gpmgroup:anyone offering commercial services should have to use open and accurate WHOIS

Lutz Donnerhacke:Benny: The AoC is clear: "easy, accurate and complete access ..."

gpmgroup:Product launcehs and mergers is a poor excuse

Lutz Donnerhacke:gpmgroup:  Law Enforcement itself need "privacy" for protecting their people in the witness protection programms

Benny Samuelsen - Nordreg AB:@gpmgroup spammers harvesting is a very good reason for not giving good data to whois

Lutz Donnerhacke:But again: Bring it to the public omment forum. Otherwise the discussion is lost.

Rob Golding (othello):@gpmgroup - and across the EU (and other regions) thats the requirement for valid details on the \_website\_ - but the \_domain\_ doenst need to be owned by the organisation using it, and in-and-of-itself doesnt need \*public\* contact information

gpmgroup:@Benny I know and some companies in the domain industry who should know better are scraping the whois

Rob Golding (othello):@gpmgroup - you have to "scrape" the whois to get the contacts on a transfer !

Rob Golding (othello):olof - my question ... ? are there recommendations on Criminalising misuses of WHOIS data - it took less than 3 days from a new registration before spam started arriving at the unique email address I used on the domain registration - having such information freely available and public is not just a privacy concern but a real issue to normal users who dont need a supplier of dodgy pharmaceuticals

Olof Nordling:@Rob - I'll get to the end of the queue here and deliver that one

JorgeAmodio:good one Milton

gpmgroup:@Rob there's a whole difference between using the WHOIS to facilitate a domain transfer and scraping the WHOIS to send out spam emails to thousands of third party registrants

JorgeAmodio:sure the users will do a Whois before clicking

JorgeAmodio:consumer DONT KNOW what Whois is

Rob Golding (othello):@pmgroup - i know, but you have to get these things in th opene before some fool creates a policy to "ban" scraping of whois data ;)

Lutz Donnerhacke:Jorge: MOde users does not know how to even ask a whois question (hint: that's the protocol using TCP/43) ... But most does not even know about whois at all

JorgeAmodio:0%

Rob Golding (othello):@Jorge - users donteve understand what ssl is - thats why phishing scams are so effectn hen they just have a padock on teh page noin the browser bar !

Lutz Donnerhacke:That's why the recommendation to provide an "all whois web interface" by ICANN exists

Lutz Donnerhacke:JUst listen to bill

JorgeAmodio:ha wait need to LOL about that

Lutz Donnerhacke:Jorge: WHy?

Benny Samuelsen - Nordreg AB:So why is it so difficult to create a standard on this, with RFCs for anything else and standards for a lot of other things, wy is this so difficult for whois ?

Lutz Donnerhacke:Benny: Because almost all service uses a different set of options, results and languages

Benny Samuelsen - Nordreg AB:I should be rather simple imo

Lutz Donnerhacke:Most ccTLDs ar enot allowed to provide the data by local law.

Alice Jansen:Kind reminder: Participants, please let us know if you would like your comments to be read in the room. Thanks.

Lutz Donnerhacke:Then the ODN problem. Can you parse an japanese response?

Lutz Donnerhacke:Sorry, ALice

Benny Samuelsen - Nordreg AB:well its just data... so if you have a standard it shouldnt be a problem

JorgeAmodio:mike please

Alice Jansen:No need to be sorry, Lutz. You are perfectly free to chat with other participants :-). Just wanted to let you know that Olof and I are ready to voice your comments/questions if you wish

Benny Samuelsen - Nordreg AB:the problem is the standard which are non existing

JorgeAmodio:nope it is not

JorgeAmodio:no it is not even an imperfect solution

Benny Samuelsen - Nordreg AB:let me refrase that.. the problem is the standard which are implemented in so many different ways and shall cover so many different demands from different lawmakers and registries

JorgeAmodio:its conception had nothing to do for what you are trying to use it

JorgeAmodio:useless

Benny Samuelsen - Nordreg AB:looking at the statistics for wdrp responses and updates it's less than 2 % who cares to look at the whois data

Benny Samuelsen - Nordreg AB:most registrants don't care.. thats the reality here

Benny Samuelsen - Nordreg AB:And I am quite sure that most registrars are happy as long as the got paid

JorgeAmodio:the ones who care are law enforcement entities

Benny Samuelsen - Nordreg AB:from the registrants

gpmgroup:@ Beeny its easy givem a refund so they do care

JorgeAmodio:and IP attorneys trying to find contact info about who to sue

Benny Samuelsen - Nordreg AB:@gpmgroup what kind of refund have you in mind?

gpmgroup:Make it more expensive to use privacy if you don't want privacy to be widely used , give money back to registrants who verify their data

JorgeAmodio:they will pay for privacy that's a fact

Benny Samuelsen - Nordreg AB:so lets see selling domains for 9 usd paying 8 usd what to give back ?

JorgeAmodio:centralized ? great concept for a distributed and open Internet

Lutz Donnerhacke:centralized "Interface" to access decentalised data

JorgeAmodio:nopet

gpmgroup:I doubt most new gTLDs will retail for $8 or $9  but to answer the question an amount significant enough to encourage the change people want

JorgeAmodio:they want to AGREGATE the data and control access to it

Benny Samuelsen - Nordreg AB:the new tld is the least problem... the existing data is the big problem to be solved

gpmgroup:@Jorge .info has a centralized whois and that is much easier to use than the distributed .com model

Benny Samuelsen - Nordreg AB:as .xxx explained its costly but they do it

JorgeAmodio:that is part of the distributed nature of the Whois protocol

Lutz Donnerhacke:centralized "databases" fail to comply with varying local laws

Lutz Donnerhacke:Please distinguish between "centralized access" and "storage"

JorgeAmodio:sure, forget who is funding ICANN?

Lutz Donnerhacke:Jorge: Everbody ;-)

JorgeAmodio:follow the money

Rob Golding (othello):@Jorge - registrars fund it (over 95%) just for the ability to let anyone-at-all to have a say in how we run our business :p

Alice Jansen:The Review Team is about to wrap up. Please submit your comments/questions to be read now.

Rudi Vansnick:Lutz : not really everybody ... some ccTLDs are just paying a very small amount to ICANN compared to the GTLDs

Benny Samuelsen - Nordreg AB:Taking the night here... have a nice day evening night where ever you are located

Lutz Donnerhacke:/me smiles.

JorgeAmodio:problem is that the weeds keep growing

gpmgroup:Thnak you for asking my question and thanks for a very smooth remote session

Alice Jansen:This session is now closed. Thank you for your participation. Rest assured that the content of this chat box will be emailed to the Review Team Members.

Amy Mushahwar:thank you