# **At-Large Communication Challenges**

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At-Large Outreach and Engagement SC 20 December 2018





ATLARGE Review cited the lack of 'plain speaking' communication to the membership of complex ICANN processes and policies

- No clear communication strategy
- RALO newsletters lack consistency
- RALO newsletters- only 2 out of 5 participating
- Very low click rate with newsletters









### **Blogging Features**

- Content automatically pushed to Facebook and Twitter
- Tagging with key words
- Widget and Plugins to embed Facebook, Twitter, RSS feeds, calendar
- easily share Pictures and Video, Documents
- Dynamic content creation
- Great layouts
- Searchable and findable anytime on the web
- easy to update posted articles with new content or corrections
- content headlines can be automatically reshared to ALS' websites



### **Wordpress Blog**



### Internet Governance updates

HOME CONTACT BLOG

Internet Gov Weekly Brief: U.N on cyber violence; WTO calls for update on digital trade regulation; EU continue cybersecurity ties with U.K after BREXIT; Uber £385,000 fine; G20 will discuss digital economy; Chinese Internet firm to launch 272 satellites; Russia not to increase fine to tack companies. Sandi Arabia alleged

Search ...

Advertisements



https://gouvernanceinternet.wordpress.com/blog/



## **Blog issues**

- Lack of tags
- No categories
- No images
- No search
- Ads
- No comment section
- Minimum templates (free Wordpress site)
- No Analytics



# **Proper Blog Site**

- Well organized
  - Logical categories
  - Language options
  - Proper parent and daughter pages

Well structured

- Hosted and secure site
- Social Media integration



#### **2018 IN POLITICS**



Special counsel Robert Mueller's Russia investigation | NBC News

**NBC News** 



**VOTE 2018** 



**7 takeaways from a wild midterm election**POLITICO - By STEVEN SHEPARD



Supreme Court Justice Anthony Kennedy Will Retire

The New York Times - By MICHAEL D. SHEAR

#### 2018 IN CONFLICT & TRAGEDY



Inside the deadly day: A minute-by-minute account of the Florida school shooting

USA TODAY - George Petras



#### FLORIDA SCHOOL SHOOTING



March for Our Lives Highlights: Students Protesting Guns Say 'Enough Is Enough'

The New York Times - By THE NEW YORK TIMES



Jamal Khashoggi death - BBC News

BBC News - BBC World

#### **2018 IN BUSINESS & TECH**



Marriott reveals data breach of 500 million Starwood guests



How Jeff Bezos Became The Richest Person In America And The World

### **Blogging Techniques**

- 1. Get ideas from your audience
- 2. Understand your audience
- 3. Write for yourself first
- 4. Build your email list
- 5. Love your existing readers
- 6. Focus on building an amazing call-to-action
- 7. Give stuff away
- 8. Be consistent
- 9. Give away your knowledge
- 10. Be true to your voice
- 11. Give it time This is why
- 12. Give your email list priority
- 13. Write catchy headlines
- 14. Be Yourself
- 15. Keep it short
- 16. Make it worth referencing





## **Strategy**

- 1. Call for Volunteer editorial panel
- 2. Selection of a Editor and Assistant Editor
- Set editorial approach and standards for articles
- 4. Select proofreaders
- 5. Create job description for contributors
- 6. Each RALO provide a list of interested bloggers with their specific topic interests
- 7. Set up wireframe of website layout
- 8. Test site on mobile phones
- 9. Features
  - a. Attractive and photo rich template
  - b. Secure hosting
  - c. Widgets and Plugins



### **Features**

Home
Contact
Search
Feedback/Suggestions
Key Sections
Calendar Events
Policy Issues( ALAC Members)
ICANN Auction Fund- Judith
GDPR- Natalia
Policy- Jonathan
WHOIS (EPRP)- Alan

Regional News (populated by RALO Secretariats)

**Africa** 

Asia Pacific

Europe

Latin America and Caribbean

North America





### Resources

https://blog.bufferapp.com/blogging-advice-for-beginners-from-16-experts

https://knowhow.ncvo.org.uk/how-to/how-to-engage-with-your-community

https://sproutsocial.com/insights/social-media-marketing-strategy/

