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Dial-in to the Audio Conference via Phone

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**PLEASE ALWAYS MUTE WHEN NOT SPEAKING!**

**\*6 to mute and \*6 to unmute**

For any questions, dial out requests, apologies, please email: [mssi-secretariat@icann.org](mailto:mssi-secretariat@icann.org)

# **SSR2 Review Team Plenary Call #43**

13 September 2018



# Agenda

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1. Welcome, roll call, SOI updates
  - a) Staff to highlight rec. 16 in CCT report for team
2. Barcelona update from staff & confirm if any team members have not yet heard from constituency travel team
3. Finalize comms/outreach plan
4. KSK rollover - what does the team need to look in to?
5. Review of SSR1 recommendations
  - a) Review table of outstanding questions
  - b) Discuss SSR1 recommendations
6. AOB
7. Confirm action items / decisions reached

# CCT Recommendation 16

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See page 101 of the [Final Report](#)

**Recommendation 16:** Further study the relationship between specific registry operators, registrars, and DNS Security Abuse by commissioning ongoing data collection, including but not limited to, the ICANN Domain Abuse Activity Reporting (DAAR) initiative. For transparency purposes, this information should be regularly published, ideally quarterly and no less than annually, in order to enable identification of registries and registrars that require greater scrutiny, investigation, and potential enforcement action by the ICANN organization. Upon identifying abuse phenomena, ICANN should put in place an action plan to respond to such studies, remedy problems identified, and define future ongoing data collection.

**To:** The ICANN Board, the Registry Stakeholders Group, the Registrar Stakeholders Group, the Generic Names Supporting Organization, and the Subsequent Procedures PDP WG, **SSR2 Review Team.**

# Update from Staff on Barcelona

Confirm if any team members have not yet heard from ICANN Constituency Travel team

# Finalize Comms / Outreach Plan

# KSK rollover - what does the team need to look in to?

# Review of SSR1 Recommendations

- a) Review table of outstanding questions
- b) Discuss SSR1 recommendations



# SSR1 Recommendations

| # | Detail  | Grouping      |
|---|---|---------------|
| 1 | ICANN should publish a single, clear and consistent statement of its SSR remit and limited technical mission.   | OCTO          |
| 2 | ICANN's definition and implementation of its SSR remit and limited technical mission should be reviewed in order to maintain consensus and elicit feedback from the Community.  | Ops & Finance |
| 3 | Once ICANN issues a consensus-based statement of its SSR remit and limited technical mission, ICANN should utilize consistent terminology and descriptions of this statement in all materials.  |               |
| 4 | ICANN should document and clearly define the nature of the SSR relationships it has within the ICANN Community in order to provide a single focal point for understanding the interdependencies between organizations.                                | OCTO          |
| 5 | ICANN should use the definition of its SSR relationships to maintain effective working arrangements and to demonstrate how these relationships are utilized to achieve each SSR goal.   | OCTO          |
| 6 | ICANN should publish a document clearly outlining the roles and responsibilities for both the SSAC and RSSAC in order to clearly delineate the activities of the two groups.  | Policy        |
| 7 | ICANN should build on its current SSR Framework by establishing a clear set of objectives and prioritizing its initiatives and activities in accordance with these objectives.  | Ops & Finance |
| 8 | ICANN should continue to refine its Strategic Plan objectives, particularly the goal of maintaining and driving DNS availability. The Strategic Plan and SSR Framework should reflect consistent priorities and objectives to ensure clear alignment. | Ops & Finance |
| 9 | ICANN should assess certification options with commonly accepted international standards (e.g. ITIL, ISO and SAS-70) for its operational responsibilities. ICANN should publish a clear roadmap towards certification.                                | Ops & Finance |

# SSR1 Recommendations

| #  | Detail   | Grouping      |
|----|--|---------------|
| 10 | ICANN should continue its efforts to step up contract compliance enforcement and provide adequate resources for this function. ICANN also should develop and implement a more structured process for monitoring compliance issues and investigations.        | Compliance    |
| 11 | ICANN should finalize and implement measures of success for new gTLDs and IDN fast track that expressly relate to its SSR-related program objectives, including measurements for the effectiveness of mechanisms to mitigate domain name abuse.              | GDD           |
| 12 | ICANN should work with the Community to identify SSR-related best practices and support the implementation of such practices through contracts, agreements and MOUs and other mechanisms.  | GDD           |
| 13 | ICANN should encourage all Supporting Organizations to develop and publish SSR related best practices for their members.   | Policy        |
| 14 | ICANN should ensure that its SSR-related outreach activities continuously evolve to remain relevant, timely and appropriate. Feedback from the Community should provide a mechanism to review and increase this relevance.                                   | OCTO          |
| 15 | ICANN should act as facilitator in the responsible disclosure and dissemination of DNS security threats and mitigation techniques.   | OCTO          |
| 16 | ICANN should continue its outreach efforts to expand Community participation and input into the SSR Framework development process. ICANN also should establish a process for obtaining more systematic input from other ecosystem participants.              | OCTO          |
| 17 | ICANN should establish a more structured internal process for showing how activities and initiatives relate to specific strategic goals, objectives and priorities in the SSR Framework. It also should establish metrics and milestones for implementation. | Ops & Finance |
| 18 | ICANN should conduct an annual operational review of its progress in implementing the SSR Framework and include this assessment as a component of the following year's SSR Framework.  | OCTO          |

# SSR1 Recommendations

| #  | Detail   | Grouping        |
|----|--|-----------------|
| 19 | ICANN should establish a process that allows the Community to track the implementation of the SSR Framework. Information should be provided with enough clarity that the Community can track ICANN's execution of its SSR responsibilities, while not harming ICANN's ability to operate effectively. The dashboard process being used to track implementation of the ATRT recommendations serves as a good model. | OCTO            |
| 20 | ICANN should increase the transparency of information about organization and budget related to implementing the SSR Framework and performing SSR-related functions. Information should be provided with enough clarity that the Community can track ICANN's execution of its SSR responsibilities, while not impeding ICANN's ability to operate effectively.  | Ops & Finance   |
| 21 | ICANN should establish a more structured internal process for showing how organization and budget decisions relate to the SSR Framework, including the underlying cost-benefit analysis.   | Ops & Finance   |
| 22 | ICANN should publish, monitor and update documentation on the organization and budget resources needed to manage SSR issues in conjunction with introduction of new gTLDs.   | Ops & Finance   |
| 23 | ICANN must provide appropriate resources for SSR-related Working Groups and Advisory Committees, consistent with the demands placed upon them. ICANN also must ensure decisions reached by Working Groups and Advisory Committees are reached in an objective manner that is free from external or internal pressure.  | Policy          |
| 24 | ICANN must clearly define the charter, roles and responsibilities of the Chief Security Office Team  | OCTO            |
| 25 | ICANN should put in place mechanisms for identifying both near and longer-term risks and strategic factors in its Risk Management Framework. This process should be informed by insights from research, business partnerships, ICANN Supporting Organizations and other sources. ICANN should publish information about risks, recognizing the sensitive nature of some of these factors.                          | Risk Management |
| 26 | ICANN should prioritize the timely completion of a Risk-Management Framework. This work should follow high standards of participation and transparency.  | Risk Management |

# SSR1 Recommendations

| #  | Detail   | Grouping        |
|----|--|-----------------|
| 27 | ICANN should establish a process that allows the Community to track the implementation of the SSR Framework. Information should be provided with enough clarity that the Community can track ICANN's execution of its SSR responsibilities, while not harming ICANN's ability to operate effectively. The dashboard process being used to track implementation of the ATRT recommendations serves as a good model. | Risk Management |
| 28 | ICANN should continue to actively engage in threat detection and mitigation, and participate in efforts to distribute threat and incident information.   | OCTO            |

# AOB

## Confirm action items / decisions reached