



PROFESSIONAL EXPERIENCE

- 1995 - Present Co-founder, Principal, WEB Group, Inc.
Provide and enable technology and strategic solutions to clients including The Home Depot, ICANN, Internet Society, Optus, Sprint, Tupperware, Verizon Business, The Coca-Cola Company, Internet Atlanta, Cox Enterprises, Vocalspace LLC
- 1999 - 2009 IT Architect / Global Network Designer / IT Solution Owner, AT&T
Customer-facing technology lead for Fortune 50 clients including The Home Depot, U.S. Open, Federal Reserve Bank, Chicago Mercantile Exchange; roles include product development, implementation, digital transformation, security architecture and process, process development and improvement, change control, risk management, service management / lifecycle support for global infrastructures with critical 24x7x365 uptime requirement. Recognized in Top 10% of global network designers in AT&T Business Services, selected as technical lead for marketing introduction of AT&T to China.
- 1998 - 1999 Global Network Designer / IT Architect, IBM Global Networks
Network consultant to global oil production company client for development of architectural and process standards, design, and implementation of enterprise WAN in 54 countries for 40,000 users; network consolidation and shared services infrastructure development during merger with two acquired companies.
- 1996 - 1998 Managing Consultant, Virtual Resources, LLC
Consultant to national Australian telecommunications company formed as joint venture between BellSouth and Cable & Wireless. Consulting team developed continental network architecture, products/services for the Australian government, business, residential markets to provide Internet access; established floor pricing for transoceanic data transfer, co-developed sales/partner program and sales force training, driver for ICANN accreditation; P&L responsibility for AU\$47mm project.
- 1986 - Present speaker, various clients/venues
Address audiences numbering from 20 to 200 on topics including telework, Internet governance and policy, cybersecurity, evolution of technology, how the Internet operates. Venues include China, United Arab Emirates, India, South Africa, United States.
- 1984 - Present writer, various publications
Write articles on Internet communication strategies, content management including standards, policies; Internet/intranet business solutions; Web-based support/management/marketing topics; author of *Trade and International Issues* chapter of Small Business Guide to the Internet for Macmillan Publishing.

EDUCATION & CERTIFICATIONS

- B. A. degree in English, University of South Carolina, USA
- Cisco-Certified Network Associate (1999 - 2012)
- Six Sigma (1999 - Present)
- Project Management International (PMI) Project Management Professional - PMP (2010 - Present)
- Fiber Optic Association - certified fiber optics technician (2013 - Present)

AFFILIATIONS

- Internet Society, 1995 - present
- ICANN Business Constituency, 2001 - 2016
- Identity Theft Prevention and Identity Management Standards Panel, American National Standards Institute, 2009 - 2012
- American Registry for Internet Numbers, 1998 - 1999
- Computer Professionals for Social Responsibility, 1994 - 1999