

# **CCOICI WG Self-Assessment - Early Input Survey - 13 October 2021**

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## 1. Your name \*

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**2. After having reviewed the different materials, what are your initial thoughts with regards to improvements and enhancements that can be introduced? Please keep in mind that the objective of the WG Self-Assessment is to "formally request feedback from a WG as part of its closure process". It can provide valuable information to the GNSO Council about possible areas for improvement and as indicated in the instructions "to help identify at an early stage potential issues".**

1 I would add a section allowing the feedback on how the chair; co-charis; vice chairs are doing. If it is there, I don't see or missed it.

2 The frequency of email with documents links sometime gets missing within emails. This makes it difficult sometimes to follow a particular discussion process.

If possible, a structured document dashboard needs to be introduced for working group members to easily make reference to present and previous documents and links.

3 A general revision of the WG Self-assesment is ok but I cannot think of improvements

4 Surveys are always a good way to capture the state of a group if we recognise and avoid their inherent pitfalls:

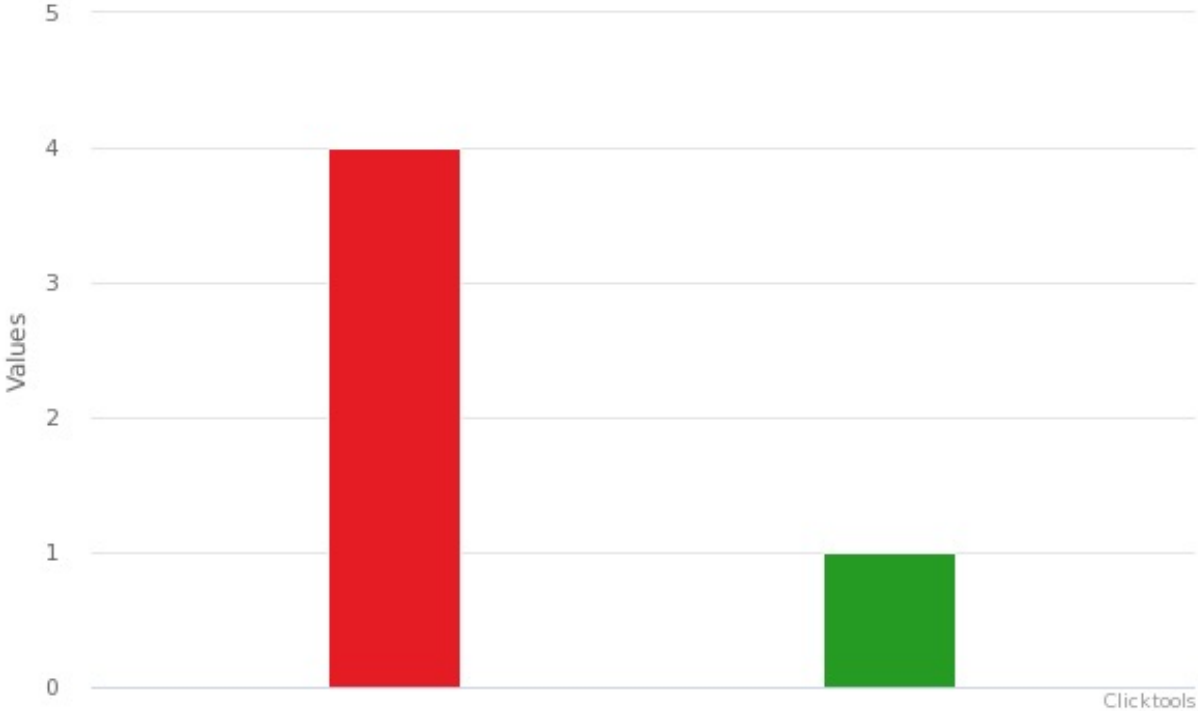
1/ a Survey needs to capture workable information before it is too late to act upon - multiple early short and specific surveys are better than a post mortem.

2/ a Survey is more effective when self-contained. A survey that takes more than minutes to answer will be dropped if it doesn't timeout first. All required information should be included or a link away (with links that work!)

3/ a Survey should give voice to the loud and eloquent, but also to the quieter ones. Multiple Choice as a lead is more engaging than a blank box.

4/ a Survey should be short. By trying too hard to capture too much information, we limit the response rate and the quality of response (particularly in the later parts of a long survey). If certain aspects indeed need further digging an interview is likely the better format: a "call me back" option could serve that purpose.

**3. Do you think it is a good idea to conduct a more periodic survey during a WG's lifecycle?**

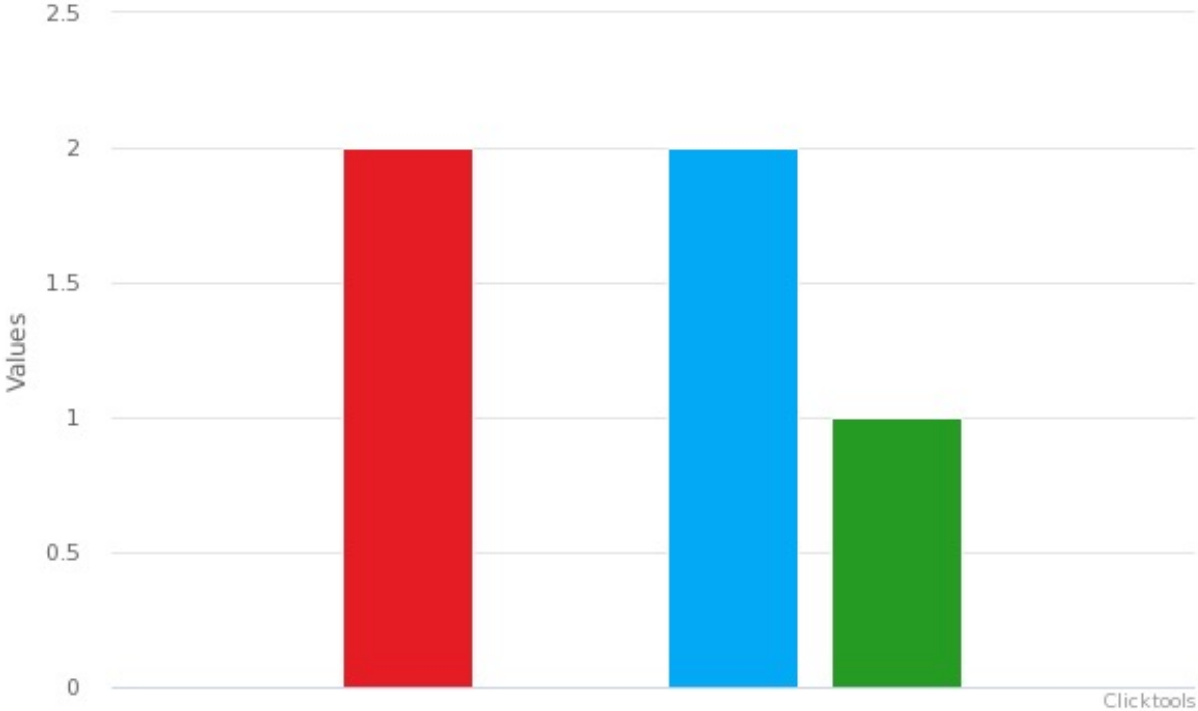


1 - Yes	80% (4)	2 - No	0% (0)
3 - I have not formed an opinion yet	0% (0)	4 - Other	20% (1)

**4. If you responded 'other' to the previous question, please specify:**

No responses

**5. If you responded 'yes' to question #3, with what regularity do you think the survey should be carried out?**

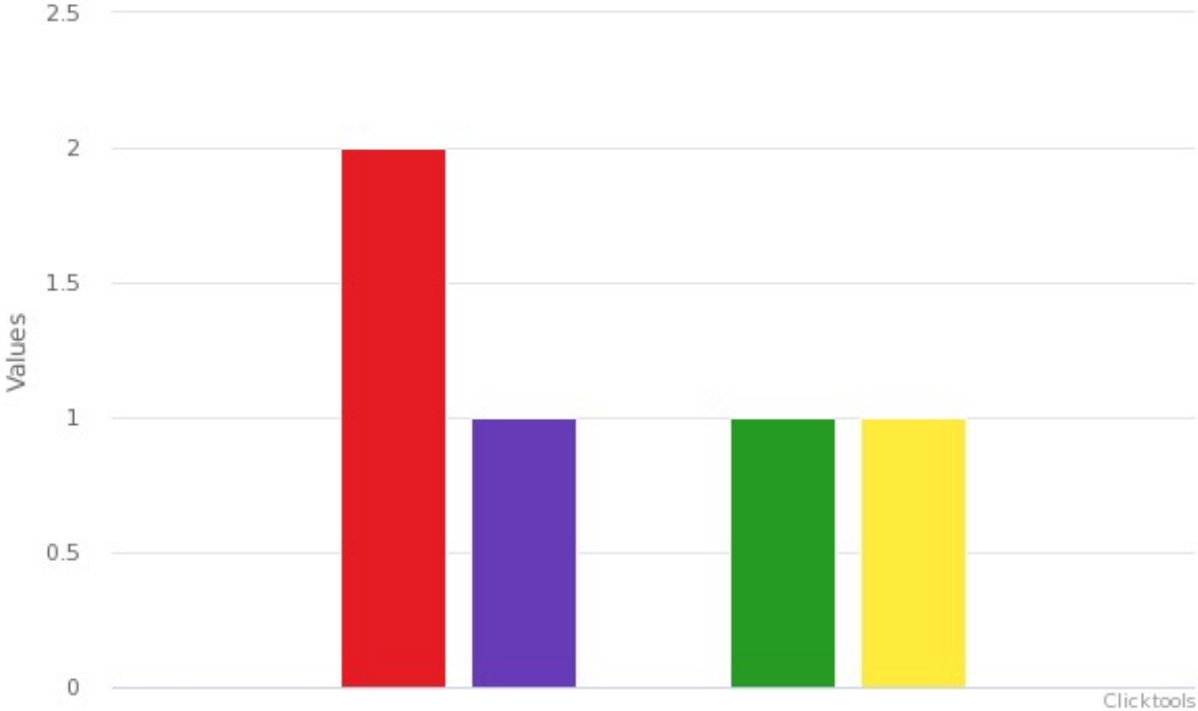


1 - Every six months	50% (2)	2 - Every year	0% (0)
3 - Upon achieving a milestone, such as publication of Initial Report or draft Final Report	50% (2)	4 - Other	25% (1)

**6. If you responded 'other' to the previous question, please specify:**

- 1 Based on planned milestones in the lead to Reports and at the time of Reports. Surveys should be included in the planning each time the group crosses key gates.

**7. If you responded that there should be a periodic survey, should the Working Group Self-Assessment at the end of a WG's lifecycle remain in place?**



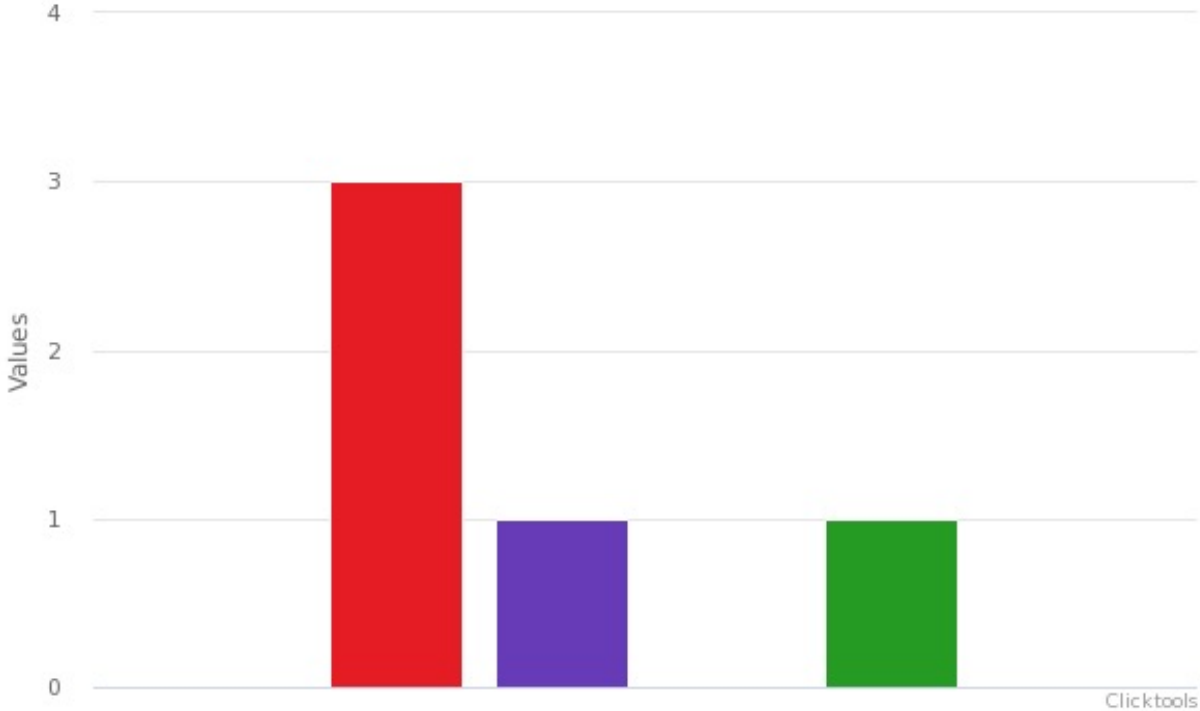
1 - Yes, in its current form	40% (2)	2 - Yes, but it should be modified	20% (1)
3 - No	0% (0)	4 - I have not formed an opinion yet	20% (1)
5 - Other	20% (1)		



**8. If you responded 'other' to the previous question, please specify:**

- 1 The current form can serve as template to be reviewed at the time of planning to ensure Work specific items can be captured.

### 9. Should an assessment of the performance of WG leadership be part of the WG Self-Assessment?



1 - Yes	60% (3)	2 - No	20% (1)
3 - I have not formed an opinion yet	0% (0)	4 - Other	20% (1)

**10. If you responded 'other' to the previous question, please specify:**

- 1 Constructive criticism should be accepted as any part of leadership role.

**11. If you answered 'yes' to question #9, please have a look at the draft survey that was developed as part of the PDP 3.0 deliberations (see <https://gnso.icann.org/sites/default/files/file/field-file-attach/pdp-3-13-wg-member-survey-leadership-performance-10feb20-en.pdf>). Could this serve as a starting point? If yes, what further questions should be added, if any? If no, how should the CCOICl go about creating such a survey?**

1 Yes - and that answers my question under 2 above.

2 Collective survey approach will be the best approach, this will prevent the denigration of individual volunteers. We should seem to be encouraging every one who comes forward to volunteer.

3 Yes

4 [as an example: the helpful link above is neither clickable not selectable for copy/paste on my Mac/Chrome]

The survey model in reference looks good to me. It certainly ticks all the boxes in my top comment.

**12. If you answered 'yes' to question #9, how can a potential chilling effect be avoided, meaning that volunteers may not step forward for leadership roles out of concerns of being criticised in the survey?**

- 1 to be discussed: role for the ombudsman? ; confidential feedback to Council leadership?
- 2 the leadership of the GNSo should evaluate ,before the WG is launched , the interest of the council membes
- 3 There are ways to moderate personal or virulent attacks without killing feedback.

We have a professional facilitator and an ombudsman to ensure comments remain above board.  
Worst case scenario we are always a Zoom call away from each other.  
This is not social media, we don't need to limit our interactions for fear of trolls.

**13. Are there any other aspects or issues the CCOICI should consider or take into account as it deliberates on this topic?**

1      Periodic retreat for working group members will be key to helping group members in reflecting and learning from present and previous activities.

2      n/a