



Registrant (Rt)



Losing Registrar (LR)

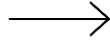


Gaining Registrar (GR)

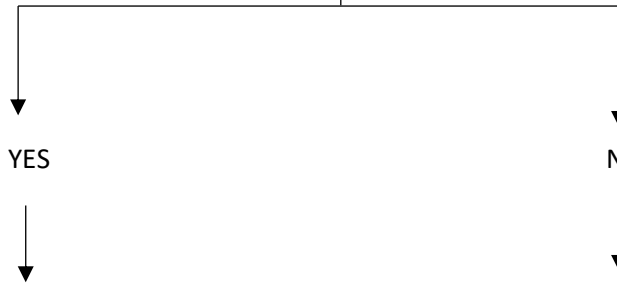


TEAC

1. Rt sees domain name is gone and believes it was improperly transferred and contacts LR.



Is this an urgent issue?



(LR uses TEAC channel)



(LR contacts GR for informal resolution)

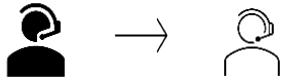
(GR makes initial nonautomated contact within 4 hours of receipt of message to TEAC channel)



(GR reviews communication/evidence and proceeds to informal resolution of issue with LR)

Continue to p. 2

# Informal Resolution



Are registrars able to informally agree on resolution?



YES



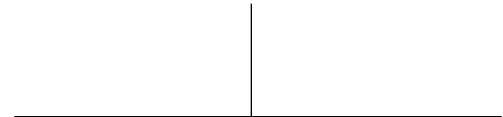
Name is returned to LR;  
OR Name remains with GR



NO



Does LR choose to file a TDRP?



YES



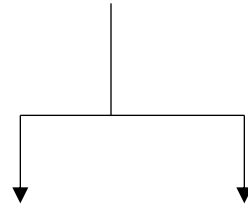
TDRP Panel issues decision



NO



Additional options available



Contact ICANN Compliance (No standing to transfer name)    Pursue Court Action (Standing to transfer)

