

Customer Standing Committee (CSC) Meeting 50

17 May 2021 @ 02:00 – 03.00 UTC

Agenda and notes

Action items meeting 50

- **Action 01 50 2021: Members adopted findings formally. Report to be distributed**
- **Action 02 50 2021 – Kim Davies to check whether PTI board wants to participate in session, which is Substitute for ccNSO meeting**
- **Action 03 50 2021: Staff to schedule prep meeting between IANA staff and CSC leadership to prep for the joint meeting with community**

1. Welcome & Roll Call

Meeting is quorate (all members were present).

Amy Creamer, has moved from ICANN Org to IANA staff.

2. Action items

Action Items		
Action item 01 49 2021	Chair to execute action 04 46 2020. Liman to send note endorsing the recommendations to the Board	Completed
Action item 02 49 2021	Staff to publish Findings report March 2021	Completed
Action item 03 49 2021	ICANN Org (Amy) to provide list of missed SLA, using the IFRT background material. Compile list of missed SLA, if cause was definition in days.	To be discussed under item 4
Action item 04 49 2021	Chair CSC and Kim Davies: prepare joint webinar during or around ICANN71	To be discussed under item 5

All actions completed

3. Performance IANA Naming Function April 2021

a) *PTI report to CSC April 2021.*

Selina: 100 %, no comments, however looks like there was less activity then previous months

b) *CSC Findings PTI Performance April 2021.*

No major changes, No questions

To be published

Action 01 50 2021: Members adopted findings formally. Report to be distributed

4. Review Thresholds SLAs: Need to adjust (calendar) days to business days?

For discussion

Follow-up discussions on SLA thresholds meeting 48 and 49. See action item 03 48 2021.

No indication use of calendar days causes issues. Only in one case resulted in not meeting the threshold of a SLA as reported recently.

Conclusion by the Chair: Use of “calander days” does not hint a recurring problem. There is no request from PTI to adjust the SLAs. Therefore no further action required.

5. Joint CSC / PTI webinar to update and inform community

For discussion: what to present?

The joint webinar is scheduled for 17 June 2021, 14.30-15.30 UTC.

Requirement to inform community. Use slides from BTC in a condensed version from CSC side focus on decision system.

PTI: Focus IANA Naming Function or just CSC related? Broad session, focus CSC & relevant IANA matters, replacing the previous IANA update sessions. Still some open topics from previous (ccNSO) public sessions:

- future of RZM i.e. way technical checks are done in the root zone;
- status deployment of the new RZM system.
- new authorization mechanism for root zone changes. This is both administrative and technical matter.

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6. Next meetings

- Meeting 51, Wednesday 16 June 2021, 10.00 UTC (during ICANN71, but not included on Block schedule)
Meetings are open, but would require a lot a staff support
09.30 UTC
- Meeting 52, Wednesday 21 July 2021, 18.00 UTC

August CSC meeting: approve the Findings report PTI performance July 2021 online

7 . AOB

No further business

8. Adjourn