**CSC Findings of IANA Naming Function Performance Report for the Month of May 2021**

Date: 16 June 2021

**Overall Finding**

The CSC completed review of the May 2021 IANA Naming Function Performance Report and finds that PTI’s performance for the month was:

Satisfactory- PTI’s performance over May 2021 was 98.4%. PTI met 63 of the 64 of the currently defined thresholds. The missed service level agreement was satisfactorily explained and not an indication of a persistent issue:

Technical Check (Retest) – Routine

A single request had technical configuration issues that failed the technical tests. The nature of the issue related to nameserver unreachability, which compounded the test execution time beyond the target SLA. The testing on this individual TLD was repeated 20 times throughout the month and therefore had a significant impact on the overall metric. PTI continue to evaluate optimizations that would reduce the cascading effect of unresponsive name servers on overall test execution time.

**Metrics That the CSC is Tracking Closely**

Currently, there are no metrics requiring close tracking.

**SLA metrics that are in the process of being changed**

Currently, there are no SLAs in the process of being changed.

**Report of Escalations**

No new escalations have been received during this reporting period.

**IANA Naming Function Performance Report May 2021**

The IANA Naming Function Monthly Performance Reports are available at:

https://www.iana.org/performance/csc-reports