**Customer Standing Committee (CSC) Meeting 52**

21 July 2021 @ 18.00 – 19.00 UTC

**Draft Agenda**

1. **Welcome & Roll Call**
2. **Action items**

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| **Action Items** |
| Action item 01 51 2021 | **Staff to prep new text circulate to chair and vicechair and then circulate to full CSC** | **Completed** |
| Action item 02 51 2021 | **CSC to appoint liaison to Effectivenss review team by September meeting**  | **Pending, see also agenda item 6** |
| Action item 03 51 2021 | **Staff to organize meeting between CSC and PTI Board during or around ICANN72** | **Pending** |

1. **Performance IANA Naming Function June 2021**
2. ***PTI report to CSC June 2021.***
3. ***CSC Findings PTI Performance June 2021.***
4. **Joint CSC / PTI webinar to update and inform community**

For discussion

Feed-back membership

1. **Update CSC membership selection process**

Informational

The appointing organization have been informed about the end of term of some of the appointees. The RySG and ccNSO Council will coordinate their appointments and the ccNSO and GNSO Councils are aware they need to appoint the full slate of members and liaisons.

Update appointing organisations

1. **Update CSC Effectiveness Review process**

Informational

The ccNSO and GNSO are expected to launch the 2nd CSC effectiveness review by 1 October 2021.

What to expect from a CSC perspective

1. **AOB**
2. **Next Meetings**
* Meeting 52, Wednesday 21 July 2021, 18.00 UTC
* August meeting, will be limited to on-line discussion of the PTI Performance report over July 2021 and related approval of CSC Findings.
* Meeting 53, Wednesday 22 September 2021, 02.00 UTC
* Meeting 54, Ocotber 2021, date and time TBD’ed

During or around ICANN72 joint meeting with PTI Board. Also invite outgoing members, if any.

1. **Adjourn**