**Customer Standing Committee (CSC) Meeting 54**

20 October 2021 @ 10.00 – 11.00 UTC

**Draft Agenda**

1. **Welcome & Roll Call**
2. **Action items**

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| **Action Items** | | |
| Action item 01 53 2021 | **CSC member (Brett Carr) to approve CSC August Findings on-line** | **Completed** |
| Action item 02 53 2021 | **CSC member (Brett Carr) to appoint CSC liaison to the Efectiveness review team on-line.** | **Completed** |
| Action item 03 53 2021 | **Secretariat to update slides for possible presentation to RySG.** | **Completed** |
| Action item 04 53 2021 | **Gaurav to check and inform CSC if meeting with gTLD operators is anticipated during ICANN72** | **Completed** |

1. **Performance IANA Naming Function August 2021**
2. ***PTI report to CSC September 2021.***
3. ***CSC Findings PTI Performance September 2021.***
4. **CSC Effectiveness Review Process: what to expect?**
5. **Next Meetings**

* Meeting 55, 17 November 2021, 18.00-19.00 UTC, invite PTI Board
* Meeting 56, 15 December 2021, 02.00-03.00 UTC

1. **AOB**
2. **Adjourn**