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Customer Standing Committee (CSC) Meeting 55
17 November 2021 @ 18.00 – 19.30 UTC
Draft Agenda

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Special meeting
1. Welcome to CSC and Review Team
2. CSC Effectiveness: kick-off review

Regular CSC meeting
1. Roll Call

2. Action Items

Action Items		
Action item 01 54 2021	**Action 01 54 2021: Online adoption Findings Report**	**Completed**
Action item 02 54 2021	**PTI to provide overview and explanation of SLAs/Thresholds at December meeting**	**For later date**
Action item 03 54 2021	**Secretariat to invite RT at CSC meeting November meeting**	**Completed**
Action item 04 54 2021	**Secretariat to include discusson survey results in agenda February and/or March 2022 meeting**	**For later date**
Action item 05 54 2021	**If feasible, PTI to provide response to question % of customers served in a particular year**.	**Ongoing**

3. Performance IANA Naming Function October 2021
  a. PTI report to CSC October 2021
  b. CSC Findings PTI Performance October 2021

4. Relevant ICANN72 related meetings
  a. Report back on theupdate to the RySG
  b. Other updates?

5.Next Meetings
  - Meeting 56, **15 December 2021, 01.30-03.00 UTC**, invite PTI Board (Note the duration of the meeting has been extended to 90 minutes!!)
  - Meeting 57, **19 January 2022, 10.00-11.00 UTC** (If necessary, follow-up with Effectivenss RT)
  - Meeting 58, **16 February 2022, 18.00-19.00 UTC**
  - Meeting 59, **16 March 2022, 02.00-03.00 UTC** (Chair/Vice-Chair Election)

6. AOB

7. Adjourn